



German & English Language Customer Support (ドイツ語ネイティブレベル)

Job Information

Recruiter

Global Initiative Corporation

Hiring Company

外資系購入代行会社

Job ID

1597335

Industry

Distribution

Company Type

Small/Medium Company (300 employees or less) - International Company

Job Type

Permanent Full-time

Location

Osaka Prefecture, Osaka-shi Chuo-ku

Salary

3 million yen ~ Negotiable, based on experience

Work Hours

・フレックスタイム – 10:00 ~ 16:00のコアタイム、最大2時間の昼食付き ※研修中は 9:15 ~ 18:15

Holidays

・週休二日制 ・年末年始休暇 ・年間有給休暇 ・長期連続休暇取得可

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General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Other Language

German - Native

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

| Main Duties

- Handling multilingual customer inquiries (only via chat)

- Cooperation and reporting with other teams when handling complaints.
- Management of remote operators (part-time staff).
- Other related duties (e.g., translation).

| Benefits

- Complete social insurance
(workers' compensation, employment, health, welfare pension)
 - Business casual dress code
 - Training system (job-specific, level-specific training)
 - Japanese/English lessons
 - In-house club activities (karaoke, day camp, etc.)
 - Monthly company events
 - Free tea and coffee
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Required Skills

| Must-Have Skills

- Native level proficiency in German (Mother tongue).
- English proficiency:Business level(TOEIC 800 or higher) Certification not required.
- Japanese proficiency:Business level (JLPT N2 or better) .

| Preferred Skills

- Translation experience
 - Work experience at small to medium-sized enterprises.
 - Experience in the cross-border EC industry or Customer Support.
 - Basic knowledge of HTML.
 - Proficiency in other languages.
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Company Description