
PLM Team Senior Engineer

Job Information

Recruiter

Izumi Network Yugen Kaisha

Job ID

1597112

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

7 million yen ~ 9 million yen

Refreshed

June 15th, 2026 18:14

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

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Role Summary:

Looking for an experienced **Teamcenter L3 Support Engineer** with **Japanese-English bilingual skills** to support enterprise PLM applications in an onsite **AMS (Application Management Services)** role. The candidate will own complex incidents, work closely with Japanese stakeholders, and provide advanced technical and functional support.

Key Responsibilities:

- Handle **L3 production support** for Teamcenter
- Resolve complex incidents, perform **root cause analysis**, and drive permanent fixes
- Coordinate with **customer IT/business teams** and **Siemens GTAC**
- Support Teamcenter modules (BOM, Change, Document, Classification, Integrations)
- Participate in onsite status calls, SLA reviews, and escalations
- Guide L2 teams and contribute to knowledge base and SOPs

Mandatory Requirements: Only candidates currently residing and working in Japan (FEFTA resident) are eligible.

Required Skills

Required Skills:

- Strong hands-on experience with **Teamcenter PLM (L3 / AMS / Production Support)**

- Good understanding of **Teamcenter architecture, workflows, data model, and integrations**
- Exposure to **BMIDE / ITK / SOA / AWC** preferred
- **Japanese (Business level – N2 or above)** and **English (Fluent)**

Preferred:

- Prior **onsite Japan project** experience
- Experience in **ITIL-based AMS environments**

Mandatory Skills: PLM-Teamcenter Application .

Experience: 5-8 Years .

Company Description