

Project Manager

Job Information

Recruiter[Placeton Inc.](#)**Job ID**

1595379

Industry

Retail

Company Type

Small/Medium Company (300 employees or less) - International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

5.5 million yen ~ 12 million yen

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General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

The Project Manager / IT Application Manager is responsible for the planning, delivery, governance, and ongoing support of business-critical applications across the Japan market, including Inventory Management Systems, Point-of-Sale (POS) platforms, and B2B/B2C commerce solutions.

This role serves as a key liaison between business stakeholders, global IT teams, application support functions, infrastructure teams, and external vendors to ensure the delivery of reliable, scalable, and secure retail technology solutions. The position also drives continuous improvement initiatives and supports the organization's digital transformation strategy.

Top 5 Key Responsibilities

1. Application Ownership & Governance

Act as the primary owner of local business applications within the CDT organization, ensuring the stability, security, performance, and lifecycle management of front-end retail applications.

2. Stakeholder & Vendor Management

Partner closely with business stakeholders, global IT teams, and external vendors to align technology solutions with local business requirements while ensuring compliance with corporate IT standards and policies.

3. Retail Platform Operations & Support

Oversee the operational health and support of omnichannel retail platforms, including POS, inventory management, and e-commerce systems, ensuring high availability, optimal performance, and timely issue resolution.

4. IT Strategy & Continuous Improvement

Develop and execute the local application roadmap, identifying opportunities to enhance business capabilities through process optimization, innovation, and the adoption of emerging technologies aligned with the overall IT strategy.

5. Project Leadership & Delivery

Lead end-to-end IT application projects, including planning, execution, risk management, vendor coordination, and stakeholder communication, ensuring successful delivery within scope, budget, and timeline.

Additional Responsibilities

- Serve as the primary IT point of contact for local business users and stakeholders, providing effective and responsive support.
- Manage system enhancements, upgrades, and maintenance activities to support evolving business needs.
- Drive operational excellence through continuous improvement initiatives and technology innovation.
- Ensure compliance with corporate governance, security standards, and regulatory requirements.
- Support business growth by delivering scalable and sustainable technology solutions.

Required Skills

- 5–10 years of experience in IT/IS within a multinational environment
- Minimum 5 years of IT management experience with a strong people-management track record
- SAP FICO and SD/MM experience is a plus
- Strong project management skills (mandatory)
- Experience in apparel or footwear retail industry is an advantage
- Excellent interpersonal skills with a customer-oriented mindset
- Proven ability to manage multiple tasks in a dynamic environment

Company Description