

## Application Support 【Hybrid Work Mode】

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#### Job Information

**Recruiter**

Michael Page

**Job ID**

1595357

**Industry**

Bank, Trust Bank

**Job Type**

Temporary

**Location**

Tokyo - 23 Wards

**Salary**

4.5 million yen ~ 8 million yen

**Refreshed**

June 8th, 2026 08:00

#### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Daily Conversation

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

#### Job Description

This role focuses on developing, maintaining, and enhancing ServiceNow-based IRM and TPRM solutions to support risk and compliance processes. It involves collaborating with global stakeholders to ensure system reliability, deliver integrations and reporting, and continuously improve the platform while providing technical support and upgrades.

#### Client Details

Our client is a well-established organization in the Financial Services industry, known for its robust operations and innovative approach to technology. As part of a large organization, they focus on delivering reliable and efficient services to their clients.

#### Description

- Develop, enhance, and support ServiceNow-based IRM and TPRM solutions to meet risk and compliance requirements
- Collaborate with technical and business stakeholders to maintain system reliability and improve platform processes
- Build integrations, dashboards, and reporting (KRI/KPI) to support risk visibility and decision-making
- Assist with platform upgrades, troubleshooting, and end-user support while contributing to continuous improvement

#### Job Offer

- Opportunity to work in a hybrid work mode, offering flexibility and work-life balance.
- Gain valuable experience in the financial domain
- Collaborative and supportive work environment in Tokyo.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Serina Miyazono on +81 3 6627 6130.

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## Required Skills

- 5+ years of hands-on experience with ServiceNow development, administration, or support, with strong scripting skills (JavaScript and platform-specific tools)
  - Solid understanding of system integrations, data management, and platform upgrades within enterprise environments
  - Ability to troubleshoot issues, collaborate with both technical and non-technical stakeholders, and deliver reliable solutions
  - Proactive, self-motivated mindset with strong communication skills and an interest in risk, compliance, and continuous improvement
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## Company Description

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