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## Bilingual ServiceNow Engineer - Risk & Compliance Platforms

### Bilingual ServiceNow Engineer

#### Job Information

**Recruiter**
[Michael Page](#)
**Job ID**

1595345

**Industry**

Securities

**Job Type**

Temporary

**Location**

Tokyo - 23 Wards

**Salary**

7 million yen ~ 8.5 million yen

**Refreshed**

June 7th, 2026 17:56

#### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Fluent

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

#### Job Description

Join a global technology team enhancing ServiceNow-based risk and compliance solutions across multiple regions. This role combines hands-on platform engineering with stakeholder collaboration to deliver reliable, scalable IRM and TPRM capabilities.

**Client Details**

A top-tier global financial services institution with a strong presence in Japan and international markets. The organization operates at scale, leveraging advanced technology platforms to support mission-critical risk and compliance functions.

**Description**

- Maintain high availability and performance of ServiceNow applications across regions
- Support design, development, and enhancement of IRM and TPRM solutions
- Collaborate with business and technical stakeholders to meet risk and compliance requirements
- Build dashboards, KRI/KPI reporting, and executive-level analytics
- Develop integrations with upstream and downstream systems via APIs and data pipelines
- Support platform upgrades, patching, and enhancement deployment
- Provide user support and training across risk management functions

- Contribute to continuous improvement of platform processes and service delivery

### Job Offer

- Opportunity to work on global, high-impact risk and compliance platforms
- Exposure to cross-functional, international collaboration
- Career growth within ServiceNow and enterprise risk domains
- Supportive environment focused on learning and continuous improvement
- Hybrid working style in Tokyo

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Serena Wu on +81 3 6627 6137.

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### Required Skills

- Bachelor's degree in IT, Computer Science, or related field (or equivalent experience)
- 5+ years of ServiceNow development, administration, or support experience
- Strong JavaScript and ServiceNow scripting knowledge (e.g., Script Includes, GlideAjax, Business Rules, UI Policies)
- Hands-on experience with REST APIs, workflows, notifications, reporting, and access controls
- Experience with upgrades, maintenance, update sets, and data migrations
- Understanding of release and change management processes
- Strong troubleshooting and stakeholder communication skills
- Self-motivated, quality-driven, and eager to learn
- **Professional working proficiency in both Japanese and English**

#### Preferred:

- Experience with IRM, TPRM, or broader GRC frameworks
  - ServiceNow certification (e.g., CIS)
  - Knowledge of frameworks like SOX, NIST, ISO 27001, COBIT
  - Experience with dashboards, reporting, risk analytics, and user adoption initiatives
  - Familiarity with Linux/Windows environments
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### Company Description

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