



Understanding People

Retail Operations Manager / 小売業務運営マネージャー

Leading fashion brand

Job Information

Recruiter

Specialized Group

Job ID

1595331

Industry

Apparel, Fashion

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

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General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Retail Business Operations Manager | Fashion & Apparel 小売業務運営マネージャー

Our client, a renowned company in the fashion and apparel industry, is seeking a Retail Business Operations Manager to enhance operational excellence across all store locations. This role offers the opportunity to drive strategic planning and digital optimization, ensuring alignment with brand standards and business goals.

Key Responsibilities:

- Communicate brand philosophy to retail and hospitality teams
- Develop and implement store-specific strategies and initiatives
- Guide store staff in implementing new policies and procedures
- Collaborate with Digital Optimization team for operational efficiency

- Ensure compliance with standard operating procedures
- Maximize selling hours to enhance customer experience
- Facilitate communication between stores and business partners

Qualifications:

- 5+ years in retail operations management
- Proficient in Microsoft Office Suite
- Experience using English in a business context
- Experience with retail SOP development
- Familiarity with digital optimization tools
- Experience with Power BI is preferred but not mandatory

ファッション・アパレル業界のリーディング企業が、小売業務運営マネージャーを募集しています。このポジションでは、全店舗の業務卓越性を高め、ブランド基準やビジネス目標に合致した戦略計画とデジタル戦略を推進する役割を担います。

職務内容

- ブランド理念を小売・ホスピタリティチームに伝達
- 各店舗での戦略や施策の開発と実施
- 新方針や手順の導入におけるスタッフ指導
- デジタル戦略チームとの協力による業務効率化
- 標準業務手順の遵守確認
- 販売時間の最大化による顧客体験の向上
- 店舗とビジネスパートナー間の円滑なコミュニケーション促進

応募資格

- 小売業務管理の経験5年以上
- Microsoft Officeのスキル
- ビジネスでの英語使用経験
- 小売業務手順書の開発経験
- デジタル戦略ツールの知識
- Power BIの経験があれば尚可

Company Description