



## IT Application & Operations Support Engineer (N2~)

**strong work-life balance**

### Job Information

#### Recruiter

[Skillhouse Staffing Solutions K.K.](#)

#### Job ID

1593512

#### Industry

Automobile and Parts

#### Company Type

Large Company (more than 300 employees)

#### Non-Japanese Ratio

About half Japanese

#### Job Type

Permanent Full-time

#### Location

Kanagawa Prefecture

#### Salary

Negotiable, based on experience ~ 8 million yen

#### Work Hours

9:00 - 17:00

#### Holidays

Saturday, Sunday, and National Holidays, etc

#### Refreshed

May 27th, 2026 15:52

### General Requirements

#### Minimum Experience Level

Over 6 years

#### Career Level

Mid Career

#### Minimum English Level

Daily Conversation

#### Minimum Japanese Level

Business Level

#### Minimum Education Level

Bachelor's Degree

#### Visa Status

Permission to work in Japan required

### Job Description

A Global Manufacturing firm is seeking an experienced **IT Application & Operations Support Engineer** to support enterprise-wide application planning, IT project execution, and operational governance within its IT division. This position focuses on managing enterprise application environments, driving IT projects, coordinating external vendors,

and ensuring operational alignment with global IT standards, security policies, and internal governance frameworks. The role combines application management, project coordination, service operations, and stakeholder engagement responsibilities in a collaborative global environment supporting manufacturing and corporate business functions.

**Responsibilities:**

- Plan and propose IT application solutions that support company-wide business operations and process improvements
- Coordinate system implementation projects, including application development and package deployments
- Ensure enterprise applications align with Daimler Truck IT roadmaps, security standards, and internal control requirements
- Identify opportunities for process optimization and technology improvements across the application landscape
- Lead and coordinate multiple IT projects simultaneously across business and operational domains
- Collaborate with business stakeholders and cross-functional IT teams to define requirements and implementation strategies
- Monitor project progress, risks, timelines, and deliverables to ensure successful execution
- Support future-ready system modernization initiatives aligned with organizational transformation goals
- Manage day-to-day system operations including incident management, problem management, and change management activities
- Coordinate outsourced service providers and operational vendors to ensure stable service delivery and SLA adherence
- Evaluate, select, and manage IT vendors and external partners
- Establish and improve operational procedures, governance processes, and service quality standards

**Why should you apply:**

- Strategic role focused on architecture, modernization, and transformation rather than routine support
- Responsibility for large-scale, high-visibility workplace initiatives impacting thousands of users
- Close collaboration with global infrastructure teams and international stakeholders
- Opportunity to influence employee productivity and digital experience at enterprise scale
- Stable, globally respected organization with advanced technology environments

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**Required Skills**

- Min 5+ years of professional exp in IT, with exposure to Enterprise application, IT Ops, or Infrastructure environment
- Exp with enterprise application projects, system implementation or business system operations
- Knowledge of Project Management/coordination such as Internal control, budgeting, operations process management

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**Company Description**