



CR/119478 | Content Moderator (Mongolian Speaking)

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1592843

Industry

IT Consulting

Job Type

Contract

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

May 19th, 2026 11:20

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Responsibilities

- Review, classify, and remove social media content in accordance with client and platform policies.
- Stay up to date with changing guidelines and moderation standards.
- Investigate, resolve, and escalate complex or sensitive cases to the Trust & Safety team.
- Participate in ongoing training and team discussions to improve moderation quality.
- Handle socially sensitive content to help maintain a safe online community.

Qualifications

- Fluent in English and Mongolian.
- Strong emotional resilience, stress management, and coping skills.
- Willingness to work rotational shifts, including weekends and holidays.

- Experience in content moderation, customer service, or BPO environments is an advantage.

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Company Description