

Technology Architect- ServiceNow

Job Information

Recruiter
NEXUS Corporation

Job ID
1592638

Industry
IT Consulting

Company Type
Large Company (more than 300 employees) - International Company

Non-Japanese Ratio
About half Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
9 million yen ~ 14 million yen

Refreshed
November 16th, 2026 03:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
Daily Conversation Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Brief about the role. This position will primarily be responsible to interface with key stakeholders as part of our Go to Market strategy and provide presentations to client on SNOW features, value add to the client environment, identify the areas to focus and implement. TO closely work with our COE team in India and represent the solutions provided by them. Pre-Sales/L2-Support function needed. Lead SNOW delivery to clients for all types of design, testing and support activities related to implementation and transition; part of a learning culture, where teamwork and collaboration are encouraged, excellence is rewarded, and diversity is respected and valued.

Your Key Responsibilities

- **Provide ServiceNow demo.**
- **Work on backlog finalizations**

- **Product backlog Analysis**
- **Briefing the requirement to the development team**
- **Testing the final product to ensure it is completely functional and meets requirements.**
- **Conduct showcase sessions**
- **Conduct trainings to stakeholders (support OCM)**
- Experience designing, deploying, and operating ServiceNow in an enterprise-scale, multi-vendor IT Service Management environment.
- Demonstrated experience with ServiceNow Core Solution Offering such as (ITSM, ITOM, ITAM, SPM, IRM, CSM, GBS, HRSDITSM, ITAM, ITOM)
- Capabilities / Certifications in at least one of the above is desirable:
- Lead and develop the skills of a team of engineers.
- Understanding of IT infrastructure operations.

Required Qualifications

- Language proficiency level: JP= Fluent Level EN= Business Level
- At least **>3 years' experience implementing ServiceNow solutions.**
- At least **5 years** of experience in **Information Technology**.
- Country citizens and those authorized to work in Country are encouraged to apply. We are unable to sponsor currently.

Preferred Qualifications

- Hold ServiceNow certification.
- Experience in Service Now implementation in Small and Mid-companies
- Excellent verbal and written communication skills in both Japanese and English
- Ability to work in team in diverse/ multiple stakeholder environment.
- Experience and desire to work in a Global delivery environment.

Company Description