

Technical Project Manager - AI / GenAI

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Job Information

Recruiter[Michael Page](#)**Job ID**

1592535

Industry

Software

Job Type

Contract

Location

Tokyo - 23 Wards

Salary

Based on hourly rate

Refreshed

May 14th, 2026 17:48

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Drive end-to-end delivery of AI-powered contact center solutions, managing planning, alignment, and execution across business and engineering teams. This role focuses on leading complex software initiatives built on LLM technologies, ensuring clear decisions, smooth delivery, and high-quality releases.

Client Details

A large, technology-driven enterprise operating at significant scale, currently transforming its customer service capabilities using advanced AI and large language models. The team works cross-functionally across engineering, product, data, and business stakeholders to modernize legacy systems and deliver AI-powered customer engagement solutions used across multiple business units.

Description

- Lead end-to-end delivery of AI-powered customer service platforms across multiple teams and stakeholders.
- Own project planning, timelines, dependencies, risks, and decision-making throughout the delivery lifecycle.
- Drive alignment and consensus between business and engineering without dictating technical solutions.
- Manage scope, quality, testing, and release readiness for complex software initiatives.
- Facilitate clear communication, unblock issues, and ensure smooth handover from release to operations.

Job Offer

- Lead impactful, enterprise-scale AI initiatives.
- Work in a bilingual, cross-functional environment.
- Competitive compensation aligned to role impact.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Riko Ichio +81366276091.

Required Skills

- Business-level Japanese and business-level English for stakeholder communication and documentation.
 - 5+ years of experience in technical project management delivering complex software initiatives.
 - Strong hands-on use of Jira and Confluence for planning, tracking, and team alignment.
 - Solid technical literacy, with the ability to understand architecture, trade-offs, and AI/LLM-based systems without owning design.
 - Proven ability to drive consensus, manage risks, and lead Agile delivery across business and engineering teams.
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Company Description

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