

## Cloud Infra Care Engineer 5-10 Years Exclusive job

managing cloud network and troubleshoot

### Job Information

**Recruiter**

Izumi Network Yugen Kaisha

**Job ID**

1591583

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

6 million yen ~ 8 million yen

**Refreshed**

May 26th, 2026 00:00

### General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Fluent (Amount Used: English usage about 50%)

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

We are primarily looking for a resource with Japanese Bilingual and prior knowledge in managing cloud network and troubleshooting Openstack/Kubernetes/OpenShift Clouds

#### Key Responsibilities

- Perform Log collection & Analysis, health check and Facilitate troubleshooting sessions between Customer & Global Care. RCA - Resolution Method of Procedure/ Troubleshooting Plan of Action, change implementation, it requires feasibility study, testing, MOP updates and instructing L2 teams to perform the change in the maintenance window.
- Reproduction of issues in customer updates and collect additional logs for analysis.
- CR implementation approval process by initiating LNI Process.
- Technical Sync with local Japan L2 (Live troubleshooting jointly with help of Remote Engr and Japan Eng via RDC)
- Communication for Access (Separate chat group between Remote Engr and Local Engr)
- Communication with CCTL in access approval workflow
- Japanese Translation of MOP& RCA
- Change Implementation (RDC as needed)
- Post validation of Logs and System
- SF ticket creation and communication with 3LS till closure
- For Emergency Cases -remote support for the recovery such as logs analysis, troubleshooting support and handling tickets post recovery.

## Required Skills

### Technical Skills

- Candidate should have end to end understanding of the 4G/5G in Telco Cloud
- In-depth knowledge of Cloud, Types of Cloud, Cloud Services
- Redhat OpenShift / OpenStack admin certification as mandatory.
- Should have good understanding of Compute/Storage / Network, hypervisor, K8s and packet accelerator technologies
- Knowledge and exp. in deploying and troubleshooting cloud using Openstack & OpenShift
- End to End Cloud Lifecycle Management
- Good Knowledge in Virtualization & Good hands-on in Linux
- Experience with cloud-native architecture and concepts such as Docker, Containerization, and cloud-native solution deployment.
- Prior experience with Products like CBIS/CBAM, NCS etc.
- Skills working on challenging technical problems and have a passion for solving problems

### Relevant Experience:

- 10 years with minimum 8+ years as Cloud Admin
- Strong Communication skills - Team handling skills - Analytical skills - Presentation skills."

**Mandatory Language Skill**- good Bilingual Japanese and English

---

## Company Description