Delivery Partner Trainer (Tokyo/Haken)

Global Experience / Career Opportunity

Job Information

Recruiter
IntelliPro Japan

Job ID
1591545

Industry
Internet, Web Services

Company Type
Large Company (more than 300 employees) - International Company

Job Type
Temporary

Location
Tokyo - 23 Wards

Salary
3 million yen ~ 4 million yen

Refreshed
October 27th, 2026 12:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Entry Level

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
Native Level

Minimum Education Level
High-School

Visa Status
Permission to work in Japan required

Job Description

-Native-level Japanese: Exceptional verbal and written communication skills are mandatory to navigate nuanced partner inquiries and deliver clear instructions.

-Dynamic Presentation Skills: Ability to command a room and keep a group of 20 people engaged and informed.

-Empathy & Patience: A "partner-first" mindset with the ability to remain calm and helpful when dealing with frustrated or confused applicants.

-Operational Agility: Ability to switch quickly between public speaking and meticulous one-on-one administrative support.

-Tech Savviness: Proficiency in mobile app troubleshooting (iOS/Android) and CRM tools to track partner progress.

-Conflict Resolution: Strong de-escalation skills for handling in-person grievances or compliance issues professionally.

Required Skills

-Experience in Gig Economy: Prior experience working with or for platforms like Uber, DoorDash, or logistics providers

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-Adaptability: Comfortable working in a fast-paced environment where processes and safety regulations may update frequently.

-Data Literacy: Ability to report on onboarding conversion rates and identify trends in partner feedback to improve the training curriculum.

Company Description