



## CR/119478 | Content Moderator (Mongolian Speaking)

### Job Information

**Recruiter**

JAC Recruitment Thailand

**Job ID**

1591472

**Industry**

IT Consulting

**Job Type**

Contract

**Location**

Thailand

**Salary**

Negotiable, based on experience

**Refreshed**

May 12th, 2026 10:22

### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Responsibilities**

- Review, classify, and remove social media content in accordance with client and platform policies.
- Stay up to date with changing guidelines and moderation standards.
- Investigate, resolve, and escalate complex or sensitive cases to the Trust & Safety team.
- Participate in ongoing training and team discussions to improve moderation quality.
- Handle socially sensitive content to help maintain a safe online community.

**Qualifications**

- Fluent in English and Mongolian.
- Strong emotional resilience, stress management, and coping skills.
- Willingness to work rotational shifts, including weekends and holidays.

- Experience in content moderation, customer service, or BPO environments is an advantage.

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## Company Description