



Data Center Engineer (Global Bank)

Datacenter Operations for Global Bank

Job Information

Hiring Company

EIRE Systems K.K.

Job ID

1591349

Industry

Bank, Trust Bank

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Contract

Location

Tokyo - 23 Wards, Koto-ku

Salary

5 million yen ~ 6.5 million yen

Refreshed

June 6th, 2026 00:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Basic

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

About the Role

We are seeking an experienced Engineer to take ownership of day-to-day datacenter and server room operations. This is a hands-on role focused on maintaining the stability, security, and reliability of mission-critical infrastructure while continuously improving service quality and operational resilience.

Key Responsibilities

- Install, Move, Add and Change (IMAC) on Data Center hardware (primarily servers, network equipment and other

- devices).
- Break-fix of all equipment, including opening servers, running diagnostics, changing cards, memory, HDD and PSU and managing escalation to vendors or specialist support providers for complex or non-standard cases.
 - Provide on-site smart-hands support of power operations, structured cabling, media and device management.
 - Support incident response activities through on-site coordination and physical assistance, escalating incidents when needed in accordance with company procedures.
 - Maintain accurate and up-to-date asset and inventory records using designated management systems for IT equipment, parts, tools etc.
 - Evaluate space, power, and cooling capacity on-site prior to IMAC (installation, move, add, change) activities. Support and identify any capacity issues and resolution actions through coordination with company teams.
 - Coordinate and support change and implementation activities by managing datacenter access requests in line with internal processes.
 - Conduct visual or physical checks to support diagnostic activities, including LED status verification, port or link light observation, asset confirmation, and evidence collection where required.
 - Escort and oversee authorized personnel and vendors for physical tasks and manage inbound & outbound equipment logistics.

Working Hours

- Monday to Friday rotating shifts: 7:30am~4:30pm or 12pm~9pm,
- Occasional out of hours and weekend work.
- On-call standby (allowances paid) for out of hours incidents.

Required Skills

- 3 plus years of experience working in an enterprise data center facility; ideally you will have experience supporting data center operations for the banking/finance industry.
- Good understanding of IT service delivery and Data Center operations management (e.g. ITIL methodology, incident/change/problem management) and experience using ticketing systems.
- Strong practical experience supporting server/storage/network hardware (including rack mounting, patching, break-fix, connectivity monitoring, etc.)
- Ability to lift IT equipment weighing more than 10kg.

Language Requirements

- Excellent speaking and written English skills are a must.
- Japanese language skills are not required; however, they are an advantage for coordinating with on-site staff and vendors.

Company Description