



IT Director – Project Management Office

Financial Services / Up to 18M

Job Information

Recruiter

[Skillhouse Staffing Solutions K.K.](#)

Job ID

1590141

Industry

Insurance

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

10 million yen ~ 18 million yen

Salary Bonuses

Bonuses paid on top of indicated salary.

Work Hours

Flextime

Holidays

weekend, National Holidays, Year-end and New Year Holiday etc

Refreshed

May 14th, 2026 19:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

A Global insurance company is seeking an experienced and inspiring **IT Director, Project Management Office (PMO)** to lead enterprise-level delivery across critical technology and business initiatives.

Responsibilities:

- Provide overall leadership and accountability for multiple Agile Release Trains (ARTs) within the PMO portfolio
- Act as a senior Release Train Engineer (RTE) and key member of Agile product and delivery teams
- Ensure ARTs operate with discipline, transparency, and alignment to enterprise priorities
- Champion SAFe practices while balancing consistency with pragmatic flexibility
- Lead PI Planning, ART Sync, System Demos, and Inspect & Adapt workshops
- Define clear objectives, ensure realistic commitments, and drive measurable outcomes
- Identify, manage, and proactively resolve dependencies, risks, and capacity constraints
- Monitor PI execution end-to-end and drive corrective actions to ensure delivery success
- Establish and maintain enterprise standards for flow, predictability, quality, and value delivery
- Own ART-level metrics and dashboards, including predictability, flow efficiency, throughput, and dependency health
- Use data-driven insights to coach teams, improve delivery performance, and support executive decision-making
- Serve as a servant leader and coach for RTEs, Scrum Masters, Project Managers, and delivery leaders, while advancing Agile maturity across the enterprise

Why should you apply:

- 3,000-employee global firm environment
- Collaborative culture with smart people in a fast-growing company
- Hybrid working location and flexible work policies and strong work-life balance

Company Details: One of the largest insurance companies in North America and the 28th largest fund manager in the world based on assets under management (AUM) by global institutional investors. It boasts an exciting, international environment with excellent benefits and work-life balance.

Working Hours: 9:00 - 17:00 (Mon-Fri)

Working Style: Hybrid (2 days of remote work per week)

Holidays: Saturday, Sunday, and National Holidays, Year-end and new year holidays (December 30, December 31, January 2 and January 3), Annual Paid Holiday. For Regular employee, other special holidays are available (e.g. Anniversary Leave, etc.)

Services/Benefits: Social Insurance (Health Insurance, Employees' Pension, Unemployment Insurance, Worker's Accident Insurance), Benefit One, Training system (include Japanese lesson / English lesson), Childcare Leave/Family care Leave, Baby-sitter support program, wiiw System (Support program for those who take Childcare Leave), Retirement Pension

Required Skills

- Enterprise Agile & SAFe (Scaled Agile Framework)
- Strong hands-on experience leading Agile Release Trains as a senior RTE, with deep knowledge of SAFe, Scrum, Kanban, and Lean-Agile delivery at enterprise scale
- Leadership, Coaching & Change
- Proven servant leader with experience coaching senior delivery leaders and driving cultural and organizational change in complex environments
- Delivery, Analytics & Communication
- Expertise in delivery metrics and Agile tools (Jira, Confluence), strong analytical skills, and excellent stakeholder management

Company Description