



Japan Office Sr. Product Manager

Job Information

Hiring Company

[SyncHealth Ltd.](#)

Job ID

1589863

Industry

Internet, Web Services

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Chiyoda-ku

Salary

Negotiable, based on experience

Work Hours

In accordance with company regulations

Holidays

In accordance with company regulations

Refreshed

May 4th, 2026 00:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Other Language

Chinese (Mandarin) - Business Level

Ability to communicate in either Chinese or English.

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

«Job Description & Position Highlights»

- PM responsibilities ranging from PRD creation to development, testing, and release, based on user requirements in the Japanese market
- A global environment where you can collaborate with the Taiwan HQ to drive service design in the Japanese healthcare and wellness sector

- The rewarding opportunity to directly contribute to the realization of healthcare digital transformation through user research and business process design
- The chance to work with a multinational team comprising Japanese, Chinese, and English speakers in an autonomous environment, comprehensively strengthening product development capabilities

[Job Responsibilities]

<Role Impact>

This position is the primary bridge between our Japanese users and our core product development. Reporting directly to the Japan GM and collaborating closely with the Taiwan HQ Engineering and Product teams, you will be the "voice of the market."

You are not just managing features; you are responsible for translating complex Japanese healthcare requirements into seamless digital experiences. Your ability to define the right MVP and optimize business processes will determine the speed and success of Health2Sync's expansion in the Japanese digital health landscape.

<Responsibilities>

- User Research: Lead user surveys and requirement gathering from health insurance society members, health coaches, and operational staff.
- Product Documentation: Author comprehensive Product Requirement Documents (PRD) and User Stories to clearly define feature scope and acceptance criteria.
- Process Optimization: Design and optimize current ("As-Is") and future ("To-Be") business workflows to drive the digitalization of health services.
- MVP & Development: Define Minimum Viable Product (MVP) features and collaborate with engineering teams to drive product development, testing, and release.
- Testing & Deployment: Coordinate and execute System Integration Testing (SIT), User Acceptance Testing (UAT), and final deployment plans.
- Roadmap Prioritization: Strategically plan and prioritize product modules, including:
 - Member Management Systems
 - Health Checkup (Ningen Dock) Management
 - Individualized Health Support & Coaching Tools
 - Notification Centers and Engagement Features
- Stakeholder Management: Serve as the primary point of contact between internal teams and external Japanese stakeholders.
- Executive Reporting: Regularly report project progress, potential risks, and user feedback to senior management.

<What You Will Bring>

In this role, you will be the architect of user experience for our Japan office.

You will bring a deep understanding of the Japanese user mindset and a disciplined approach to product development. By turning complex healthcare workflows into elegant digital solutions, you will empower users to take control of their health, directly supporting Health2Sync's mission to revolutionize chronic disease management across Asia.

<Why Join Us>

- Product Leadership: Take ownership of product initiatives that directly impact the health outcomes of over a million users in the Japanese market.
- Global Synergy: Bridge the gap between Japan's unique market requirements and Taiwan's engineering excellence, gaining invaluable cross-border product management experience.
- Strategic Autonomy: Work directly with the Japan General Manager (GM) to define product-market fit and influence the digital transformation of healthcare.
- Direct Impact: Build and optimize health management modules that solve real-world challenges for Japanese health insurance societies.
- Startup Culture: Thrive in an environment that values rapid iteration, user-centric design, and proactive problem-solving.

<About Us | Health X Tech>

A Digital Health Team from Taiwan, Scaling Across Asia.

Health2Sync (7851.TW) is Asia's leading AI-powered digital health platform for chronic disease management. We are dedicated to enhancing the efficiency of prevention and long-term health management through data and technology.

Following our official listing on the Taiwan Emerging Stock Market in November 2025, we have continued to accelerate our international expansion, achieving significant milestones in Japan's corporate wellness sector.

Our Digital Health Service for Health Insurance Societies (Kenpo) has been adopted by Japanese industry leaders such as Hitachi and NTT, covering over 180,000 employees. By leveraging AI and personalized health coaching, we assist corporations in driving chronic disease prevention. Results have shown that a majority of participating employees successfully improved key health indicators in a short period, earning high praise from Japanese enterprises.

As the Japanese market grows rapidly, Health2Sync now serves several of the top ten health insurance societies in Japan. Our Japan operations have become a primary engine for the company's overall growth. We are now expanding our Japan team and invite you—who aspire to develop your career in Japan and participate in the growth of international digital health—to join us.

[Employment Type]

Permanent employee

[Salary]

Based on experience and skill level

[Working Hours]

In accordance with company regulations

[Work Location]

In accordance with company regulations

[Holidays & Leave]

In accordance with company regulations

[Benefits & Welfare]

In accordance with company regulations

Required Skills**[Requirements]**

- 5+ years of experience as a Product Manager (PM) or Systems Analyst (SA).
- Proven track record in cross-departmental requirement integration, with the ability to translate business needs into technical specifications.
- Extensive experience in writing PRDs and User Stories.
- Excellent communication and coordination skills, with the ability to work effectively with both engineering and operations teams.
- Professional Fluency in Japanese (Business level for external stakeholder management).
- Ability to communicate in either Chinese or English for collaboration with the Taiwan HQ.

[Nice to Have]

- Experience using Figma for wireframing or collaborating with UI/UX design teams.
 - Experience in the Healthcare, Insurance, or Health Promotion industries.
 - Previous experience with Japanese government-related systems (e.g., MyNumber, e-Gov).
 - Basic understanding of API architecture or Data Schema design.
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Company Description