



## Software Engineer

### Cutting-edge AI Technology

#### Job Information

##### Recruiter

Propel Consulting K.K.

##### Job ID

1589796

##### Industry

Software

##### Job Type

Permanent Full-time

##### Location

Tokyo - 23 Wards

##### Salary

7 million yen ~ 10 million yen

##### Refreshed

June 5th, 2026 01:00

#### General Requirements

##### Minimum Experience Level

Over 3 years

##### Career Level

Mid Career

##### Minimum English Level

Daily Conversation

##### Minimum Japanese Level

Daily Conversation

##### Minimum Education Level

Technical/Vocational College

##### Visa Status

Permission to work in Japan required

#### Job Description

As a Software Engineer, you will be responsible for core activities including;

- Utilize industry knowledge and cross-product expertise to provide tailored solutions and enhance problem-solving.
- Contribute to the design, implementation, and testing of software solutions, while maintaining a knowledge of Cloud architecture and its alignment with industry standards.
- Engage with cross-functional teams to develop innovative business solutions.
- Promote processes to resolve customer issues and suggest improvements.
- Contribute to creating knowledge base articles, SOPs, and FAQs for continuous improvement.
- Apply knowledge of support policies, customer offerings, and product versions to provide efficient assistance.
- Ensure understanding of R&D-supported versions and follow organizational process guidelines to resolve issues consistently and comply with standards.
- Manage planned maintenance, coordinate with stakeholders, and drive issue resolution across resolver groups.
- Engage with customers and stakeholders to familiarize standards and provide clear, accurate information.

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## Required Skills

- A university degree, or equivalent professional qualifications, in software/system engineering or IT operations
- Conceptual knowledge in Object Orientated Programming
- Strong focus on customers and driving technical resolutions to issues
- Database programming knowledge such as Oracle SQL or PL/SQL programming would be ideal

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## Company Description