

Software Engineer

Cutting-edge AI Technology

Job Information

Recruiter
Propel Consulting K.K.

Job ID
1589796

Industry
Software

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
7 million yen ~ 10 million yen

Refreshed
November 20th, 2026 04:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Daily Conversation Level

Minimum Japanese Level
Daily Conversation Level

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

As a Software Engineer, you will be responsible for core activities including;

- Utilize industry knowledge and cross-product expertise to provide tailored solutions and enhance problem-solving.
- Contribute to the design, implementation, and testing of software solutions, while maintaining a knowledge of Cloud architecture and its alignment with industry standards.
- Engage with cross-functional teams to develop innovative business solutions.
- Promote processes to resolve customer issues and suggest improvements.
- Contribute to creating knowledge base articles, SOPs, and FAQs for continuous improvement.
- Apply knowledge of support policies, customer offerings, and product versions to provide efficient assistance.
- Ensure understanding of R&D-supported versions and follow organizational process guidelines to resolve issues consistently and comply with standards.
- Manage planned maintenance, coordinate with stakeholders, and drive issue resolution across resolver groups.
- Engage with customers and stakeholders to familiarize standards and provide clear, accurate information.

Required Skills

- A university degree, or equivalent professional qualifications, in software/system engineering or IT operations
- Conceptual knowledge in Object Orientated Programming
- Strong focus on customers and driving technical resolutions to issues
- Database programming knowledge such as Oracle SQL or PL/SQL programming would be ideal

Company Description