



Student Services Officer

Job Information

Hiring Company

FUKUOKA INTERNATIONAL SCHOOL

Job ID

1589663

Industry

Education

Job Type

Part-time

Location

Fukuoka Prefecture, Fukuoka-shi Sawara-ku

Train Description

Airport Line (No.1 Line) Station

Salary

Negotiable, based on experience

Refreshed

June 4th, 2026 14:00

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

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Job Title

Student Services Officer

Reporting Line

Educational Leadership Team

Contract Type

- Fixed Term, Part-time (195 working days, 7.5 working hoursper day)
- All contracts are aligned to the school academic year from August 1 to July 31

Hire Status

- Local
- Applicants must currently hold a valid work visa for Japan (Visa renewals may be supported by the school)

About Fukuoka International School

Fukuoka International School is an IB World School guided by the principles of INCLUDE, EMPOWER, and IMPACT, which shape our culture, decisions, and approach to learning every day. As an integral member of our school, you will be expected to actively champion our mission with professionalism, integrity, and a commitment to fostering an inclusive and inspiring international community where students and colleagues feel valued and supported.

Position Overview

You will be part of the school's student services team and provide support to our students. You will ensure that our current and prospective students and teachers are well supported to carry our mission in providing exceptional educational services to our community.

You will be expected to comply with the relevant Safeguarding and Child Protection Policies and Procedures. If, while carrying out their duties, you become aware of any instances where a child is experiencing or at risk of significant harm, whether at school or home, you must promptly report their concerns to Fukuoka International School's Safeguarding Lead, Deputy Safeguarding Lead, or the Head of School. This ensures appropriate referrals can be made to relevant third-party services.

DUTIES AND RESPONSIBILITIES

You will be working in a team and may be required to provide support in one or more of the following areas where required:

1 Student Services

Coordinate student support services including but not limited to:

- Maintaining and updating of student database
- Support logistics and coordination of school events, activities, overseas and local school trips, venue and transportation, school programmes including summer school etc.
- Support the administration for student insurance and related student admin matters
- Issue school documents and university application support
- Assist with monitoring, tracking, filing and documentation
- Translation support for parent communication
- Backup the health office when the school nurse is away
- Any other related duties

2 General Administrative Support

- Provide general administrative support across the school
- Contribute to the smooth day-to-day functioning of the office
- Provide backup support across administrative functions as needed, including occasional support to the health office
- Assist with tasks and projects assigned by the Leadership Team

3 Shared Office duties

- Back up the office in day-to-day administrative operations
- Other duties may be assigned as appropriate.

Required Skills

Qualifications, Experience and Skills

- Proficient in Japanese and English (both written and verbal). Knowledge of other languages is a plus.
- No prior experience is required, however, prior related experience in sales or in an external customer facing role or coordination roles is a plus.
- Excellent communication skills to foster positive relationships with stakeholders.
- Positive attitude and pleasant disposition with strong interpersonal skills.
- Strong organizational and coordination skills.
- Proficiency in IT skills and Google Suite or equivalent and keen to learn new software.
- Possessing a Japanese driving license is a plus.

Commitment to Safeguarding and Child Protection

Our school is committed to safeguarding and promoting the welfare of children and young people and has developed and adopted written guidelines (Code of Conduct) for appropriate and inappropriate behavior of adults towards children.

We expect all staff, volunteers and other third parties to share this commitment and to review and affirm that they have read, understood, and will abide by the Code of Conduct. At our school, we use safer recruitment practice and pre-employment background checks, to maintain the highest standards of safeguarding and child safety.

Our school's practices reflect and are aligned with the written Expectations of the International Taskforce on Child Protection.

<https://www.cois.org/about-cis/child-protection/international-taskforce-on-child-protection>

Under the Japanese law designed to protect children, anyone working in this role must complete a background check to confirm they do not have a criminal record for specific child-related sexual crimes. Since we are required to take steps that

prevent individuals with such records from working with children, one of our hiring conditions is that applicants must not have this type of criminal history. During the hiring process, we will ask candidates to confirm this by signing a statement or providing the information in their resume or application documents. Authorized background checks and reference verifications will be conducted as part of the recruitment process. Employment offers are generally provisional and contingent upon the successful completion of these checks.

Application Process

Please apply including three professional references, one being the current or most recent employer. All referees should be from people who supervised the applicant (minimally at the Assistant Principal level).

FIS reserves the right to make appointments when the right candidate has been identified.

Application Process

*** Please submit your resume and work history (Cover letter) in both English and Japanese.**

Company Description