



PR/087177 | Field Services Engineer

Job Information

Recruiter

JAC Recruitment USA

Job ID

1586629

Industry

Electronics, Semiconductor

Job Type

Permanent Full-time

Location

United States

Salary

Negotiable, based on experience

Refreshed

April 28th, 2026 05:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

POSITION TITLE Field Services Engineer

POSITION SUMMARY

A company in the semiconductor manufacturing equipment industry is hiring for a Field Services Engineer position based in Boise. This organization supports advanced manufacturing environments by delivering high-reliability technical solutions and onsite expertise. The role offers hands-on involvement with sophisticated equipment and close collaboration with customers and cross-functional teams, making it a key position in maintaining operational excellence and customer trust.

RESPONSIBILITIES

- Provide onsite installation, maintenance, troubleshooting, and technical support for advanced manufacturing and processing equipment
- Diagnose equipment issues, perform repairs, and document findings while following detailed procedures and strict safety requirements

- Collaborate closely with customers, internal field support, production, and development teams to resolve issues under tight time constraints
- Plan and propose measures to ensure stable and reliable equipment operation, including preventative and corrective actions
- Train customers and service engineers on equipment operation and routine maintenance, including development of onsite training plans
- Complete administrative and coordination tasks such as updating project plans, procedures, work orders, reports, and installation status
- Travel domestically and internationally as needed to deliver technical support and assist local teams, with flexibility to work nights, weekends, and holidays

QUALIFICATIONS

- Bachelor's degree in mechanical, electrical, or manufacturing engineering, or equivalent technical experience
- Previous experience in customer-facing or field service technical roles
- Fluency in English with strong written and verbal communication skills
- Ability to work independently or as part of a team in a demanding, time-sensitive environment
- Mechanical and electrical aptitude, including the ability to read schematics and piping diagrams
- Strong organizational skills, attention to detail, and ability to follow strict procedures
- Proficiency in common office software applications
- Valid driver's license and ability to pass required background checks
- Eligibility to work in the United States without sponsorship

LOCATION Boise, Idaho (Onsite)

EMPLOYMENT TYPE Full-Time

SALARY USD 80,000 - 100,000

BENEFITS Medical, dental, vision, 401K and others

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Company Description