



PR/160425 | Senior PMO (Retail Transformation) - (IT Consulting | Flexible Work)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1586517

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

May 26th, 2026 08:00

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Senior PMO (Retail Transformation) (Malaysian)

RM15,000 ~ RM20,000

Location: Mont Kiara, Kuala Lumpur

Employment Type: Full-Time

Established in 1998, known as Creative Sustainable Lead, has been a pioneer in consultancy and system development, specializing in driving innovative and sustainable IT solutions for over 27 years. With a wealth of experience and a steadfast dedication to excellence, we have earned our place as a trusted partner in the global business arena.

Key Responsibilities

- Conduct detailed analysis of existing business processes, workflows, and systems (AS-IS)

- Develop and present future-state processes and system solutions (TO-BE) to stakeholders
- Engage business users and stakeholders to understand operational challenges and objectives
- Lead requirement gathering sessions across departments (e.g., operations, sales, finance, supply chain)
- Prepare and document Business Requirements (BRD) and System Requirements Specifications (SRS)
- Translate business needs into clear functional and technical requirements
- Collaborate with technical teams to ensure accurate system design and implementation
- Monitor project progress, scope, risks, and deliverables to ensure successful execution
- Act as the key liaison between business units and IT teams
- Drive continuous improvement and identify optimization opportunities

Requirements

- Bachelor's degree in Computer Science, Information Technology, or related field.
- Minimum 10+ years of experience in PMO, Business Analysis, or Project Management
- Proven experience in system analysis, business process mapping, and system design.
- Strong knowledge of PHP, Laravel or a similar framework.
- Demonstrated ability to lead and manage a development team.
- Solid understanding of SDLC, project management methodologies, and best practices.
- Strong analytical, problem-solving, and communication skills.
- Strong experience in AS-IS / TO-BE analysis and business process transformation
- Experience working with cross-functional teams and managing complex projects
- Strong documentation skills (BRD, SRS, functional specifications)
- Excellent communication, facilitation, and presentation skills
- Ability to manage multiple stakeholders and priorities effectively

Preferred Skills

- Experience in retail industry (e.g., POS systems, inventory management, supply chain, e-commerce)
- Experience with frontend frameworks (e.g., Vue.js, React, or Nuxt.js).
- Familiarity with cloud platforms (AWS, Azure, or GCP).
- Background in system implementation or digital transformation projects
- Familiarity with SDLC, Agile, or Waterfall methodologies
- Understanding of system integration and enterprise architecture concepts
- PMP, PRINCE2, or equivalent certification is an advantage
- Japanese speaking will be advantage (Option)

#LI-JACMY

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Company Description