



PR/123695 | After Sales Engineer (Japanese Speaker)

Job Information

Recruiter

JAC Recruitment Indonesia

Job ID

1586488

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Indonesia

Salary

Negotiable, based on experience

Refreshed

April 14th, 2026 10:25

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Basic

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Key Responsibilities

- Handle after-sales service, maintenance, and troubleshooting of machinery
- Communicate with Japanese clients/suppliers regarding technical issues (call/email)
- Visit clients to check machine conditions and provide solutions
- Perform maintenance, parts replacement, and technical support
- Support service improvement and identify upselling opportunities
- Report to Manager and Sub-Manager

Requirements

- 3–10 years of experience in machinery maintenance / after-sales service
- Strong hands-on experience in machine tools or industrial machinery
- Japanese proficiency (minimum JLPT N3)
- Able to communicate technical issues clearly to Japanese clients
- Willing to work in Bekasi, West Java

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Company Description