



ServiceNow 技術リーダー

Job Information

Recruiter

NEXUS Corporation

Job ID

1586295

Industry

IT Consulting

Company Type

Large Company (more than 300 employees) - International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

8 million yen ~ 11 million yen

Refreshed

May 22nd, 2026 00:00

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Join a dynamic global team and help transform ambitious ideas into real-world impact. Collaborate with skilled professionals across different regions to help clients rethink how they leverage technology, drive growth, foster innovation, and build a more sustainable future. From strategy development to the creation of advanced solutions in AI, cloud, and data, you'll play a vital role in delivering meaningful results for businesses, communities, and your own career.

Main responsibilities:**Custom Application Development:**

- Lead the design and development of custom applications on the ServiceNow platform using App Engine Studio and scoped applications.
- Translate complex business requirements into scalable and maintainable custom solutions.
- Ensure reusability, modularity, and adherence to ServiceNow development standards.
- Experience in developing ServiceNow applications for mobile devices.

Solution Design and Delivery:

- Collaborate with stakeholders, gather requirements, and design effective solutions across modules such as ITSM, CSM, and HRSD.
- Review and approve technical designs and implementation plans.
- Drive end-to-end delivery of ServiceNow solutions, including integration and automation.

Team Management:

- Guide and train ServiceNow developers and administrators.
- Coordinate development work and ensure timely delivery.
- Promote the practice of agile methodologies and continuous improvement.

Technical expertise:

- Customize and configure ServiceNow using JavaScript, Flow Designer, REST/SOAP API, and other scripting tools.

Stakeholder Engagement:

- Build strong relationships with business units and IT teams.
- Communicate technical concepts clearly to non-technical stakeholders.
- Demonstrate technical leadership during critical incidents and platform escalations.

Company Description