



## ServiceNow 技術リーダー

### Job Information

**Recruiter**

NEXUS Corporation

**Job ID**

1586295

**Industry**

IT Consulting

**Company Type**

Large Company (more than 300 employees) - International Company

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

8 million yen ~ 11 million yen

**Refreshed**

July 3rd, 2026 06:00

### General Requirements

**Minimum Experience Level**

Over 10 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Daily Conversation

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

Join a dynamic global team and help transform ambitious ideas into real-world impact. Collaborate with skilled professionals across different regions to help clients rethink how they leverage technology, drive growth, foster innovation, and build a more sustainable future. From strategy development to the creation of advanced solutions in AI, cloud, and data, you'll play a vital role in delivering meaningful results for businesses, communities, and your own career.

**Main responsibilities:****Custom Application Development:**

- Lead the design and development of custom applications on the ServiceNow platform using App Engine Studio and scoped applications.
- Translate complex business requirements into scalable and maintainable custom solutions.
- Ensure reusability, modularity, and adherence to ServiceNow development standards.
- Experience in developing ServiceNow applications for mobile devices.

**Solution Design and Delivery:**

- Collaborate with stakeholders, gather requirements, and design effective solutions across modules such as ITSM, CSM, and HRSD.
- Review and approve technical designs and implementation plans.
- Drive end-to-end delivery of ServiceNow solutions, including integration and automation.

Team Management:

- Guide and train ServiceNow developers and administrators.
- Coordinate development work and ensure timely delivery.
- Promote the practice of agile methodologies and continuous improvement.

Technical expertise:

- Customize and configure ServiceNow using JavaScript, Flow Designer, REST/SOAP API, and other scripting tools.

Stakeholder Engagement:

- Build strong relationships with business units and IT teams.
- Communicate technical concepts clearly to non-technical stakeholders.
- Demonstrate technical leadership during critical incidents and platform escalations.

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