



## ServiceNow Tech Lead

### Job Information

**Recruiter**

[NEXUS Corporation](#)

**Job ID**

1586207

**Industry**

IT Consulting

**Company Type**

Large Company (more than 300 employees) - International Company

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

8 million yen ~ 11 million yen

**Refreshed**

May 7th, 2026 04:00

### General Requirements

**Minimum Experience Level**

Over 10 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Daily Conversation

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

Join a dynamic global team where you'll help turn ambitious ideas into real-world impact. Work alongside skilled professionals across different regions to support clients in reimagining how they use technology to drive growth, foster innovation, and build a more sustainable future. From shaping strategy to developing advanced solutions in AI, cloud, and data, you'll play a key role in delivering meaningful outcomes that benefit businesses, communities, and your own professional journey.

**Key Responsibilities:**
**Custom Application Development:**

- Lead the design and development of custom applications on the ServiceNow platform using App Engine Studio and scoped applications.
- Translate complex business requirements into scalable, maintainable custom solutions.
- Ensure reusability, modularity, and adherence to ServiceNow development standards.
- Experience with Service Now application development for Mobile.

Solution Design & Delivery:

- Collaborate with stakeholders to gather requirements and design effective solutions across ITSM, CSM, HRSD, and other modules.
- Review and approve technical designs and implementation plans.
- Drive end-to-end delivery of ServiceNow solutions, including integrations and automation.

Team Management:

- Mentor and guide ServiceNow developers and administrators.
- Coordinate development efforts and ensure timely delivery.
- Promote agile methodologies and continuous improvement practices.

Technical Expertise:

- Customize and configure ServiceNow using JavaScript, Flow Designer, REST/SOAP APIs, and other scripting tools.

Stakeholder Engagement:

- Build strong relationships with business units and IT teams.
- Communicate technical concepts clearly to non-technical stakeholders.
- Provide technical leadership during critical incidents and platform escalations.

---

Company Description