



ServiceNow Tech Lead

Job Information

Recruiter

[NEXUS Corporation](#)

Job ID

1586207

Industry

IT Consulting

Company Type

Large Company (more than 300 employees) - International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

8 million yen ~ 11 million yen

Refreshed

June 4th, 2026 04:00

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Join a dynamic global team where you'll help turn ambitious ideas into real-world impact. Work alongside skilled professionals across different regions to support clients in reimagining how they use technology to drive growth, foster innovation, and build a more sustainable future. From shaping strategy to developing advanced solutions in AI, cloud, and data, you'll play a key role in delivering meaningful outcomes that benefit businesses, communities, and your own professional journey.

Key Responsibilities:
Custom Application Development:

- Lead the design and development of custom applications on the ServiceNow platform using App Engine Studio and scoped applications.
- Translate complex business requirements into scalable, maintainable custom solutions.
- Ensure reusability, modularity, and adherence to ServiceNow development standards.
- Experience with Service Now application development for Mobile.

Solution Design & Delivery:

- Collaborate with stakeholders to gather requirements and design effective solutions across ITSM, CSM, HRSD, and other modules.
- Review and approve technical designs and implementation plans.
- Drive end-to-end delivery of ServiceNow solutions, including integrations and automation.

Team Management:

- Mentor and guide ServiceNow developers and administrators.
- Coordinate development efforts and ensure timely delivery.
- Promote agile methodologies and continuous improvement practices.

Technical Expertise:

- Customize and configure ServiceNow using JavaScript, Flow Designer, REST/SOAP APIs, and other scripting tools.

Stakeholder Engagement:

- Build strong relationships with business units and IT teams.
- Communicate technical concepts clearly to non-technical stakeholders.
- Provide technical leadership during critical incidents and platform escalations.

Company Description