



PR/160391 | After Sales & Service Engineer - Semiconductor (Penang / Kuala Lumpur)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1585947

Industry

Electronics, Semiconductor

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

April 7th, 2026 11:02

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

A global distinguished engineering service provider is seeking a **After Sales & Service Engineer** to join the team. You are responsible for ensuring customer satisfaction by providing technical support, troubleshooting, and maintenance services post-sales. You will collaborate with internal teams and customers to address issues, optimize product performance, and uphold service standards.

JOB RESPONSIBILITIES

- Provide professional after-sales technical support and troubleshooting to customers
- Perform on-site service support, maintenance, and product testing
- Work closely with regional teams, factories, and principals to ensure smooth operations

- Support the sales team with pre-sales technical queries and application advice
- Gather customer feedback, market insights, and competitor information to support business improvement

JOB REQUIREMENTS

- Diploma/Degree in any field.
- Preferably with at least 3-5 years of experience in aftermarket sales, preferably in the semiconductor industry.
- Sensitivity to dealers' and customers' expectations, with a good business sense and understanding of business processes.
- Able to work independently and handle pressure.
- Strong interpersonal and communication skills, both verbal and written.
- Possess own transportation and be willing to travel frequently nationwide or overseas for sales-related purposes if necessary.

#LI-JACMY

#countrymalaysia

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.my/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.my/terms-of-use>

Company Description