



## PR/160391 | After Sales & Service Engineer - Semiconductor (Penang / Kuala Lumpur)

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1585947

**Industry**

Electronics, Semiconductor

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

June 2nd, 2026 11:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### COMPANY OVERVIEW

A global distinguished engineering service provider is seeking a **After Sales & Service Engineer** to join the team. You are responsible for ensuring customer satisfaction by providing technical support, troubleshooting, and maintenance services post-sales. You will collaborate with internal teams and customers to address issues, optimize product performance, and uphold service standards.

#### JOB RESPONSIBILITIES

- Provide professional after-sales technical support and troubleshooting to customers
- Perform on-site service support, maintenance, and product testing
- Work closely with regional teams, factories, and principals to ensure smooth operations

- Support the sales team with pre-sales technical queries and application advice
- Gather customer feedback, market insights, and competitor information to support business improvement

#### **JOB REQUIREMENTS**

- Diploma/Degree in any field.
- Preferably with at least 3-5 years of experience in aftermarket sales, preferably in the semiconductor industry.
- Sensitivity to dealers' and customers' expectations, with a good business sense and understanding of business processes.
- Able to work independently and handle pressure.
- Strong interpersonal and communication skills, both verbal and written.
- Possess own transportation and be willing to travel frequently nationwide or overseas for sales-related purposes if necessary.

#LI-JACMY

#countrymalaysia

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Company Description