



## PR/159921 | Regional Technical Service Assistant Manager

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1585926

**Industry**

Chemical, Raw Materials

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

April 7th, 2026 11:01

### General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Fluent

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Company and Job Overview**

A well-established manufacture and supply of specialty polymers, PVC formulations and advanced chemical intermediates is seeking a Technical Service Assistant Manager. The ideal candidate should have a solid technical background, hands-on experience in customer support and troubleshooting, and the ability to collaborate with R&D and marketing teams.

**Job Responsibilities**

- Provide timely technical service and support to customers, including troubleshooting, product testing, and molding know-how
- Collaborate with R&D and Marketing teams to develop new products and scout new applications in ASEAN and Oceania markets
- Prepare reports, maintain technical service documentation, and communicate customer issues promptly to the Technical Manager
- Ensure compliance by preparing legal and regulatory documents for the products and liaising with Environmental, Safety & Health departments

## Job Requirements

- Bachelor's Degree in Polymer Science, Chemical Engineering, Materials Science, or a related field
- Minimum 5 years of technical service or application engineering experience in the plastics, polymers, or chemical manufacturing industry
- Solid technical background with hands-on experience in customer support and troubleshooting, and the ability to collaborate with R&D and marketing teams
- Excellent communication and presentation skills
- Willingness to travel within ASEAN and Oceania regions for customer visits and trials
- Knowledge of environmental, safety, and chemical handling regulations is an advantage
- Applicants should be Malaysian citizens or hold relevant residency status

Interested applicants, feel free to click [APPLY NOW](#)

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#countrymalaysia

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## Company Description