PTS Japan - Bridge People and World -

Data Center Night Shift Team Leader Candidate

Lead a new global data center operation

Job Information

Hiring Company
PTS Japan K.K.

Subsidiary
Hiring Company: Major Data Center Operator in Japan

Job ID
1584556

Industry
System Integration

Company Type
Small/Medium Company (300 employees or less)

Non-Japanese Ratio
About half Japanese

Job Type
Contract

Location
Tokyo - 23 Wards, Koto-ku

Train Description
Yurikamome Line, Shin Toyosu Station

Salary
4.5 million yen ~ 6.5 million yen

Work Hours
Working Hours: 20:00 – 08:00 (12-hour night shift, including bre

Holidays
Holidays: Shift-based schedule (e.g., 4 days on / 4 days off)

Refreshed
October 23rd, 2026 06:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Daily Conversation Level (Amount Used: English usage about 25%)

Minimum Japanese Level
Business Level

Minimum Education Level
High-School

Visa Status
Permission to work in Japan required

Job Description

■ Job Title

Data Center Night Operation Sub Leader (Global Financial Project)

■ Salary

JPY 4.5M – 6.5M annually
Depending on experience and skills

■ Overview

We are hiring a Sub Leader for a newly established night shift operation at a data center for a global financial client.

This is a key position responsible for leading stable night operations and supporting team members during the initial setup phase.

■ Responsibilities

- Lead night shift operations and coordinate on-site activities
- Support and guide operators
- Manage access control (including escorting visitors)
- Handle package receiving and logistics coordination
- Manage tickets (creation, update, closure)
- Execute initial response during emergencies based on procedures
- Perform and oversee routine operations
- Maintain and improve operational quality

※ Operations are mainly manual/procedure-based (no advanced incident handling required)

■ Key Features

- Opportunity to join a new operation setup
- Work in an international (English-speaking) environment
- Play a core role in stable operations
- Potential involvement in future BPO expansion

■ Working Hours

20:00 – 08:00 (12-hour shift with 2-hour break)

■ Work Style

Shift-based schedule (e.g., 2-on/2-off, 3-on/3-off)

Required Skills

■ Requirements

Must Have

- Experience in data center or IT infrastructure operations
- Basic English communication skills
- Ability to work night shifts

Nice to Have

- Team lead or sub-lead experience
- Experience following operational procedures (e.g., ITIL)
- Experience in global/international environments

■ Ideal Candidate

- Strong sense of responsibility for stable operations
- Able to make decisions on-site
- Team-oriented mindset

■ Team Structure

- 1 Leader
- 2 Sub Leaders
- 7 Operators

Night shift: 3 members (1 Sub Leader + 2 Operators)

■ Training

- Approx. 1-month OJT during daytime
- Hands-on training before night shift starts
- Ensures operational readiness from Day 1

■ Location

Tokyo (Data Center – details will be shared during interview)

Company Description