



PR/119365 | Account Advisor

## Job Information

**Recruiter**

JAC Recruitment Thailand

**Job ID**

1584440

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Thailand

**Salary**

Negotiable, based on experience

**Refreshed**

May 12th, 2026 05:00

## General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Fluent

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

## Job Description

Customer Services

Onsite in Chiang Mai or Remote

### Job Description

- Build and maintain strong relationships with existing clients, ensuring satisfaction and resolving concerns.
- Generate new business opportunities from an existing lead database.
- Handle inbound enquiries via phone, email, and chat.
- Provide clear product knowledge and client support.
- Accurately update client interactions and transactions in the CRM system.

Requirement

- Proficiency in Thai, English plus at least one additional language from the list below:

Dutch  
Portuguese  
Spanish  
German  
French  
Polish

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Company Description