



## PR/087418 | Mandarin-speaking QA & Business Coordinator (m / f / d)

### Job Information

**Recruiter**

JAC Recruitment Germany

**Job ID**

1584394

**Industry**

Chemical, Raw Materials

**Job Type**

Permanent Full-time

**Location**

Germany

**Salary**

Negotiable, based on experience

**Refreshed**

April 14th, 2026 06:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Fluent

**Minimum Japanese Level**

Basic

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### Company and Job Overview

A leading Japanese company specializing in the development, production and distribution of innovative photoresists, polymers and photopolymers is seeking a Mandarin-speaking QA & Business Coordinator (m/f/d).

We are seeking a highly motivated Quality Assurance (QA) Specialist to support upcoming business activities with Taiwanese client. The selected candidate will play a central role in ensuring stable product quality, supply reliability, and smooth communication between our customers, OEM partners, and manufacturing sites within the company group.

#### Job Responsibilities

##### 1. Customer-facing Responsibilities

- Act as the primary contact for customers regarding product quality and supply-related topics (both proactive and reactive).
- Manage customer communication in Mandarin and English, ensuring timely and accurate information sharing.

- Support issue resolution, including coordination of technical discussions and root-cause investigations.

## 2. Internal / OEM Collaboration

- Collaborate closely with OEM partners to address quality and supply matters for OEM-manufactured products.
- Serve as a liaison between the customer, OEMs, and the company group to ensure smooth operations and consistent product quality.
- Coordinate with manufacturing sites within the company group regarding quality assurance, supply stability, and preventive actions.

## Role Scope and Expectations

- Manufacturing
- Quality control
- Logistics and transportation
- Delivery and installation
- Customer usage phase

## Job Requirements

- Business-level proficiency in Mandarin – mandatory for customer communication.
- Business-level English; German or Japanese is a plus.
- Experience in quality assurance, technical customer service, or engineering roles (semiconductor or related high-tech industries preferred).
- Strong communication skills and ability to coordinate among multiple stakeholders.
- Proactive problem-solving mindset and willingness to engage in both preventive and reactive business activities.
- Can Participate in Training Abroad (Asia).

Apply online for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACDE #countrygermany

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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## Company Description