



## PR/160316 | Sr Field Support Engineer (Test Socket)

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1584348

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

May 12th, 2026 07:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Fluent

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

Our client is a Japan-based global technology company primarily engaged in the development, manufacturing, and sale of high-precision, high-performance plastic engineering components, semiconductor peripheral equipment, and optical/LED products. Founded in 1962, the company serves various industries including Semiconductor, Automotive, Office Automation, and Life Sciences. Join them and be a part of an ever-growing team!

### Job Descriptions

**Customer Support (Pre-Sales)**

- Respond to technical inquiries pertaining to test sockets.
- Support qualification/evaluation of test sockets at customer site.
- Work with local machine shops for retrofit/ modification to reduce turn around time for issues encounter during evaluation.

**Customer Support (Post-Sales)**

- Provides technical support and troubleshooting pertaining to socket issues at customer site.
- Responds to quality issues and supports the resolution of all customer complaints to prevent line down at customer site.

### **Information Management & Reporting**

- Plans, prepares, and gives presentations to customers, trade shows, meetings, etc.
- May attend outside meetings, such as company group meetings, seminars, trade shows, conventions, and conferences for information sharing and learning purposes.
- Coordinates information with other teams in establishing and carrying out responsibilities.
- Collects, evaluates, and summarizes information to report to senior management to assist in decision making process.

### **Job Requirements**

- Bachelor's Degree in Engineering preferably in Electrical, Electronics, or Mechanical from a college or university
- Min 5 -10 years experience as engineering field service support or similar capacity specifically in test sockets (designing, maintenance/ repair) in high volume manufacturing environment
- Must have a valid Driver's License in state of residence and be able to drive to customer locations
- Occasional travel is required by both car and airplane; sometimes overnight

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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### **Company Description**