



PR/160316 | Sr Field Support Engineer (Test Socket)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1584348

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

March 31st, 2026 10:26

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Our client is a Japan-based global technology company primarily engaged in the development, manufacturing, and sale of high-precision, high-performance plastic engineering components, semiconductor peripheral equipment, and optical/LED products. Founded in 1962, the company serves various industries including Semiconductor, Automotive, Office Automation, and Life Sciences. Join them and be a part of an ever-growing team!

Job Descriptions

Customer Support (Pre-Sales)

- Respond to technical inquiries pertaining to test sockets.
- Support qualification/evaluation of test sockets at customer site.
- Work with local machine shops for retrofit/ modification to reduce turn around time for issues encounter during evaluation.

Customer Support (Post-Sales)

- Provides technical support and troubleshooting pertaining to socket issues at customer site.
- Responds to quality issues and supports the resolution of all customer complaints to prevent line down at customer site.

Information Management & Reporting

- Plans, prepares, and gives presentations to customers, trade shows, meetings, etc.
- May attend outside meetings, such as company group meetings, seminars, trade shows, conventions, and conferences for information sharing and learning purposes.
- Coordinates information with other teams in establishing and carrying out responsibilities.
- Collects, evaluates, and summarizes information to report to senior management to assist in decision making process.

Job Requirements

- Bachelor's Degree in Engineering preferably in Electrical, Electronics, or Mechanical from a college or university
- Min 5 -10 years experience as engineering field service support or similar capacity specifically in test sockets (designing, maintenance/ repair) in high volume manufacturing environment
- Must have a valid Driver's License in state of residence and be able to drive to customer locations
- Occasional travel is required by both car and airplane; sometimes overnight

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description