

「プロだからわかる、あなたのスキルが活躍の場所」
60以上の業界・職種に特化した専門チームがサポート

Robert—
—Walters

【英語を活かす】シニアオペレーションズマネージャー / Senior Operations Manager

急送会社にて、シニアオペレーションズマネージャーの求人がございます。

Job Information

Recruiter

Robert Walters Japan (ロバート・ウォルターズ)

Hiring Company

急送会社

Job ID

1584248

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

Chiba Prefecture

Salary

15 million yen ~ 18 million yen

Work Hours

お問い合わせください

Holidays

完全週休2日制, 土日祝日休み, 有給休暇

Refreshed

May 25th, 2026 05:00

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

A foreign express transportation company is looking for a Senior Operations Manager. The selected candidate will be responsible for overseeing one of the company's most critical international gateways.

The company is one of the world's largest express transportation companies. Every day company delivers for its customers with transportation and business solutions, serving more than 220 countries and territories around the globe. The company can serve this global network due to the outstanding team of company members, who are tasked with making every company experience outstanding.

Keywords:

物流, 管理, 運営, エンジニアリング, 外資系

Job Ref: 1WQZC8

Responsibilities:

- Direct daily airport operations, including ramp, gateway, customs clearance, and linehaul activities
- Champion the company's commitment to world-class service by ensuring operational reliability and consistently exceeding customer expectations
- Recruit, mentor, and inspire managers and staff
- Promote succession planning and ensure high team performance
- Foster a safe, supportive, and high-performance workplace culture
- Ensure safety standards are embedded in daily operations
- Ensure adherence to aviation, customs, and company standards
- Support internal and external audits
- Develop and execute operational strategies aligned with the company's global priorities and growth objectives
- Monitor KPIs, resolve escalated issues, and drive ongoing improvement using Quality Driven Management (QDM) principles
- Prepare and manage departmental budgets
- Optimise costs and resource allocation
- Build strong relationships with vendors, government agencies, and internal stakeholders
- Lead department-wide initiatives and support local/regional projects, delivering results on time and within budget

Requirements:

- Bachelor's degree in business, logistics, engineering, or related field
- More than 6 years of relevant work experience
- More than 3 years of management experience
- Strong knowledge of airport operations, customs regulations, and compliance requirements
- Proven leadership, analytical, and project management skills
- Fluent level Japanese; professional level English

Preferred requirements:

- Customs broker certification and prior company operations experience

Benefits:

- Comprehensive health and retirement plans
- Professional development and career growth opportunities
- Be part of a company consistently ranked among the world's most admired employers

Company Description

We've been a driving force in the Japanese bilingual recruitment market, providing high quality candidates for our clients and access to the best jobs for over 20 years. We operate a team-based profit share system which, we believe, sets us apart from the majority of competitors by enabling us to always put the interests of our clients and candidates first. That means we can find the best fit for employer and job seeker, and we never push people into unsuitable roles.