



Visa Coordinator Exclusive job

Working at American University in Japan

Job Information

Hiring Company

[Temple University, Japan Campus](#)

Subsidiary

Temple University, Japan Campus (TUJ)

Job ID

1584193

Division

Office of Student Services and Engagement (OSSE)

Industry

Education

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

Majority Non-Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Setagaya-ku

Train Description

Tokyu Denentoshi Line Station

Salary

4 million yen ~ Negotiable, based on experience

Salary Bonuses

Bonuses paid on top of indicated salary.

Work Hours

37.5 Hours Per Week (9:00 to 17:30, Monday to Friday)

Holidays

Weekends, Public Holidays, approx. 2 weeks over New Year

Refreshed

April 3rd, 2026 00:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level (Amount Used: English usage about 75%)

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

No permission to work in Japan required

Job Description**Position**

Visa Coordinator

Department

Office of Student Services and Engagement

Position Type

Full-time

Location

City Campus (Sangen-jaya station):

- Commuting primarily to City Campus with routine rotation to Hillside Center (Mizonokuchi station). Primary work location is subject to change based on work volume, contents, and seasonal needs.
- Hybrid-remote flexibility after initial training period available.

Report to

Assistant Dean of Student Visa Services

Work Hours

37.5 Hours Per Week (9:00 to 17:30, Monday to Friday)

Visa Requirement

Temple University, Japan Campus (TUJ) is able to sponsor a visa for this position.

Salary & Benefits

Commensurate with experience.

Eleven (11) days paid vacation in the first year, increasing to 20 days after 6 years of employment, plus 5 paid "personal and sick days" each year. In addition, approximately two weeks company-wide break over Christmas/New Year. Japanese social insurance and pension, commuting/telework allowance, a welfare-discount program membership, retirement payment system, and tuition benefits for Temple University, Japan Campus (TUJ) programs.

Overview of Position

TUJ is seeking two Visa Coordinators to support our rapidly growing number of international students. TUJ has more than 2000 visa-sponsored students in the undergraduate and graduate programs. Among those visa students, about 10% are short-term study abroad students coming from the US including our main campus in Philadelphia.

The visa coordinator will assist students with various visa applications, including new student visa, switching sponsorship, and extensions, while ensuring students to maintain their visa status during their studies in Japan. The role also requires understanding and explaining Japanese immigration laws and TUJ visa regulations, and monitoring students to make sure they are following these policies.

The OSSE Visa team operates across TUJ's City Campus (Sangen-jaya) and the newly established Hillside Center (Mizonokuchi), and staff members work between both locations to support students and university operations.

About the Office of Students Services and Engagement (OSSE):

Our office provides high-quality services to TUJ's diverse student population to support their success and well-being as they become members of the university community. OSSE assists incoming students with student visa applications, financial aid, and housing and organizes orientations to help students adapt to the academic and social life at TUJ. OSSE also oversees student activities and events both on and off campus and works with Student Government and other student organizations to encourage social interaction among students.

Primary Responsibility

- Process student visa-related applications
- Assist students with extensions and status changes
- Assist students in complying with immigration and TUJ visa regulations
- Answer inquiries relating to visas and immigration-related matters

- Create and file immigration status reports
- Update the database with visa-related information
- Closely monitor for visa violations (registration check, landing permission expiration dates check, Job Hunting Visa related documents, etc.)
- Work with vendors who support the visa operation

Team Responsibilities

- Support New Student Welcome Week
- Assist with Student Activities
- Contribute to departmental initiatives and projects within OSSE

Qualifications & Experience

- Bachelor's degree
- Minimum 3 years of professional work experience
- Fluency in both English (business level) and Japanese (JLPT N1)
- Ability to communicate effectively with immigration officers in Japanese (written and verbal) and with native English-speaking students
- Strong attention to detail, particularly in preparing official documentation
- Strong computer skills including database/CRM systems (Basic HTML or CSS knowledge a major plus) and Microsoft 365 (Teams, Forms and Power Automate)
- Proficiency in Microsoft Word and Excel (knowledge of VLOOKUP and other formulas is a plus)
- Well-organized and able to identify opportunities to improve processes
- Customer-oriented mindset and strong interpersonal skills
- Experience studying abroad and/or handling immigration and study abroad matters a plus

Application Process

Review of applications will begin immediately with a desired start date of April/May 2026 or shortly thereafter.

Please apply from below link.

<https://tuj.bamboohr.com/careers/90?source=aWQ9Mg%3D%3D>

Required application materials to be submitted:

- (a) cover letter,
- (b) resume or c.v.,
- (c) contact information for two references.

Only those applicants who make it past the initial review will be contacted.

Temple University, Japan Campus is committed to equal opportunity employment, and to increase diversity and inclusivity in both its community and curricula. All qualified applicants shall receive full and equal consideration for employment. The university does not discriminate against candidates and employees because of their disability, sex, race, gender identity, sexual orientation, religion, national origin, age, veteran status, or any other protected status under the law. Candidates who can contribute to the institution's goals are strongly encouraged to apply.

Required Skills

Qualifications & Experience

- Bachelor's degree
- Minimum 3 years of professional work experience
- Fluency in both English (business level) and Japanese (JLPT N1)
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Company Description