



PR/087414 | Operational & Customer Service Staff(m / f / d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1583846

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

April 21st, 2026 12:01

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Main Responsibilities

- Handle export and import operations for sea and air freight, including booking and shipment tracking
- Coordinate and negotiate with shipping lines, airlines, transport companies, and shippers
- Prepare shipping documentation (e.g., B/L, AWB) and provide customer service support

Qualifications & Skills

- **Industry Experience:**

2 years of hands-on freight forwarding experience

- **Language Skills:**
German and English (both required), Japanese (preferred)
- **Other Skills:**
Strong administrative accuracy; good knowledge of Incoterms

Working Conditions

- **Holidays:** Weekends and public holidays / 30 days annual leave
- **Working Hours:** 08:00–17:00 (1 hour break), on-site work

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.de/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.de/terms-of-use>

Company Description