



PR/087414 | Operational & Customer Service Staff(m / f / d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1583846

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

June 30th, 2026 03:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Main Responsibilities

- Handle export and import operations for sea and air freight, including booking and shipment tracking
- Coordinate and negotiate with shipping lines, airlines, transport companies, and shippers
- Prepare shipping documentation (e.g., B/L, AWB) and provide customer service support

Qualifications & Skills

- **Industry Experience:**

2 years of hands-on freight forwarding experience

- **Language Skills:**
German and English (both required), Japanese (preferred)
- **Other Skills:**
Strong administrative accuracy; good knowledge of Incoterms

Working Conditions

- **Holidays:** Weekends and public holidays / 30 days annual leave
- **Working Hours:** 08:00–17:00 (1 hour break), on-site work

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Company Description