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Temp - EC Operation

Drive impact in global e-commerce

Job Information

Recruiter

[Michael Page](#)

Job ID

1582631

Industry

Retail

Job Type

Temporary

Location

Tokyo - 23 Wards

Salary

Based on hourly rate

Hourly Rate

¥2800 - ¥3000

Work Hours

9:30-18:30 (1-hour break)

Refreshed

March 17th, 2026 17:06

General Requirements

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Bachelor's Degree

Visa Status

No permission to work in Japan required

Job Description

This role oversees daily e-commerce operations using SFCC, managing product launches, site updates, and coordination across global teams to optimize performance and user experience. It's a great opportunity to make a tangible impact in a fast-moving digital commerce environment while growing both operational and CX skills.

Client Details

This employer is a globally recognized leader in the fashion and luxury lifestyle industry, known for designing and marketing premium apparel, accessories, fragrances, home goods, and more. With a long-standing heritage and a strong worldwide presence, the company is celebrated for its iconic design aesthetic, high-quality craftsmanship, and influential role in shaping modern lifestyle trends.

Description

- Manage daily e-commerce site operations using SFCC, including product uploads, pricing updates, and content publishing.
- Drive accuracy and consistency across product information, inventory status, and promotional assets.
- Operate site merchandising by adjusting product sequencing, monitoring stock levels, and optimizing for conversion.
- Deliver seamless product launches, promotions, GWP setups, and seasonal sale configurations.
- Run UAT/SIT testing in collaboration with regional teams to ensure smooth feature releases.
- Create and refine CS rules, manuals, and SOPs in partnership with customer service teams.
- Coordinate with logistics and allocation teams to troubleshoot delivery issues and improve fulfillment experience.
- Collaborate with IT and finance teams to resolve payment errors and support system-related fixes.
- Support troubleshooting of site bugs and errors, ensuring timely escalation and resolution.

Job Offer

This role offers a competitive hourly rate up, working with 1-2 remote days per week, and a healthy work-life balance with limited overtime. Candidates will gain hands-on experience in end-to-end e-commerce operations, exposure to APAC-wide digital projects, and the opportunity to build valuable skills within a modern, collaborative digital commerce team.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Cody Fujishiro +81366276110.

Required Skills

The ideal candidate has solid e-commerce operations experience, strong CMS/SFCC skills, and business-level English for daily global communication. They are organized, detail-focused, proactive, and able to manage multiple tasks while maintaining a strong interest in digital commerce and fashion.

Company Description

This company is a global leader in the fashion and lifestyle industry, offering premium and luxury products across apparel, footwear, accessories, home goods, and fragrances. With a strong international presence and a long heritage in design and craftsmanship, it is recognized worldwide for its high-quality products and iconic style.

The organization operates within the luxury fashion and retail sector, combining creative excellence, global brand recognition, and a commitment to delivering an elevated customer experience across all digital and retail channels.