



PR/160287 | Operations Manager (Retail Fashion Industry)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1582513

Industry

Retail

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

April 14th, 2026 13:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

A fast-growing multinational company in the Retail Fashion industry is seeking an Operations Manager to oversee their newly set up operations in Malaysia.

Job Description

- Oversee overall corporate and store operations, including developing and managing budget plans with full P&L accountability.
- Streamline day-to-day store operations to improve efficiency, customer service quality, and product display standards.
- Lead and manage cross-functional teams by setting goals, providing direction, and ensuring alignment with business objectives and store concepts.
- Monitor KPIs and sales results, analyze sales/budget reports, manage cost and expense budgets, and report operational performance regularly to management.

- Develop and enforce operational procedures and policies while ensuring compliance with all regulatory requirements.
- Support new business and store openings, including preparing necessary equipment, operational requirements, and pre-opening readiness.
- Plan and execute localized store operations by understanding the market environment, corporate culture, and the brand's product identity and history.
- Communicate effectively with store teams to maintain high operational standards and ensure smooth store performance.
- Manage staff scheduling, conduct on-the-job and product training, and lead the store team to achieve sales targets.
- Maintain proper inventory levels and oversee stock replenishment.
- Plan and execute improvement initiatives aligned with corporate direction.

Job Requirements

- More than 5 years of managerial experience in the fashion-related industry.
- Strong leadership skills with the ability to communicate fairly and influence effectively.
- Experience in startup or new business setup is an added advantage.
- Extensive knowledge of retail malls and a strong network with landlords and developers.

#LI-JACMY

#stateKL

#countrymalaysia

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Company Description