



PR/110146 | Customer Support Executive

Job Information

Recruiter

JAC Recruitment India

Job ID

1581882

Industry

Logistics, Storage

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

June 2nd, 2026 12:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Native

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Location - New Delhi

Designation - Customer Support Executive

Job Description -

- Handle customer inquiries regarding courier and air cargo shipments
- Monitor shipment status and coordinate issue resolution
- Communicate with clients via email and phone
- Manage delays, damages, customs issues, and provide initial support
- Data entry, shipment tracking, and reporting

- Collaborate closely with Sales and Operations

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Company Description