



PR/119222 | Workshop Manager

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1581854

Industry

Automobile and Parts

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

March 10th, 2026 10:35

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: Workshop Manager

Location: Phatumwan, Bangkok

Responsibilities:

Technical Management & Support

- Provide technical leadership and high-level support for complex vehicle diagnoses, including:
 - Advanced electronic systems (LIN, CAN, MOST, FlexRay) / HVAC systems / Transmission systems / High-performance engines.
 - Support diagnosis and analysis of technical and warranty-related issues.
 - Develop, review, and improve work processes and procedures in alignment with technical policies.
 - Release and manage technical information, repair manuals, and service bulletins.
 - Update and publish technical documentation based on product and manufacturer information.

- Plan and manage technical training programs for internal staff and external network members.
- Develop training curricula, certification programs, and technical competitions.
- Design and conduct internal training courses, such as: Vehicle diagnostics / Wheel alignment / Basic vehicle systems and technical knowledge
- Deliver technical skills training aligned with: Apprenticeship frameworks / Company career development pathways
- Develop training materials for short-term and long-term commercial courses.
- Provide basic and advanced technical support through hotline or remote assistance.
- Ensure timely and effective resolution of technical inquiries from internal teams and service partners.

Training Management (Internal & External)

Technical Support Services

Quality, Efficiency & Process Improvement

- Drive high first-time fix rates and reduce repeat repairs or returns.
- Develop and implement Standard Operating Procedures (SOPs) to improve service quality and efficiency.
- Monitor and continuously improve technical performance standards.

Business & Team Support

- Support workshop strategy development to align with business and sales objectives.
- Collaborate with sales and aftersales teams to support sales targets through technical expertise.
- Build, mentor, and strengthen technical team capabilities.
- Develop strong relationships with customers, service partners, and internal stakeholders.

Qualifications:

- Strong background in automotive engineering, technical service, or service management.
- Hands-on experience with automotive diagnostic tools, such as: Xentry, ISID, VIDA OBD II, LAUNCH, AUTEL
- Solid knowledge of modern automotive technologies, including: Electric Vehicles (EV) / Hybrid systems
- Knowledge of high-performance engine tuning and automotive accessories.
- Strong problem-solving, communication, and training skills.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.th/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.th/terms-of-use>

Company Description