



## PR/096731 | Director, Finance Shared Services

### Job Information

**Recruiter**

JAC Recruitment Singapore

**Job ID**

1581747

**Industry**

Audit, Tax Accounting

**Job Type**

Permanent Full-time

**Location**

Singapore

**Salary**

Negotiable, based on experience

**Refreshed**

May 5th, 2026 10:00

### General Requirements

**Minimum Experience Level**

Over 10 years

**Career Level**

Mid Career

**Minimum English Level**

Native

**Minimum Japanese Level**

Daily Conversation

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

Job Title: Director, Finance Shared Services

Location: Singapore - Central

#### Your New Company

My client maintains a strong global footprint, serving customers across the Americas, EMEA, and Asia-Pacific. Their solutions support mission-critical applications in life sciences, industrial inspection, materials science, and analytical instrumentation, empowering industries to improve safety, precision, and efficiency.

Their global operations include dedicated sales, technical support, service centers, and R&D teams, ensuring comprehensive end-to-end support and seamless delivery of advanced scientific technologies across markets.

#### Your New Role

- Own the global outsourced Finance Shared Services model across GL, AR, and AP.

- Act as the main accountability point for BPO service delivery, governance, and performance.
- Lead and develop the Global AP/AR Manager and ensure alignment with regional finance teams.
- Oversee global AR operations delivered by BPO centers and ensure consistent service levels.
- Drive AR performance across invoicing, collections, cash application, and credit management.
- Partner with regional finance and customer-facing teams to resolve AR issues and support cash flow.
- Provide strategic oversight of global AP operations managed by the BPO.
- Drive AP standardization and automation, including deployment of tools.
- Maintain consistent AP policies, controls, and service delivery across regions.
- Manage relationships with Infosys and other BPO providers, ensuring adherence to SLAs, KPIs, and contracts.
- Monitor vendor performance and lead corrective actions for service issues.
- Lead transitions of R2R, AR, and AP activities to the BPO, ensuring smooth knowledge transfer.
- Identify and drive process standardization, automation, and continuous improvement opportunities.
- Oversee implementation of BPO tools and ensure integration with ERP and finance systems.
- Act as the primary liaison between BPO partners and internal stakeholders across Finance, IT, and operations.
- Collaborate with regional accounting teams and Country Controllers globally.
- Maintain strong communication and alignment between BPO vendors and internal teams.
- Make timely, data-driven decisions to optimize global finance operations with strong governance and compliance.

#### Key Qualifications for Success

- 8–12 years' experience in Finance Shared Services with strong global BPO governance background.
- Senior Manager/Director-level exposure; proven leadership in multinational environments.
- Degree in Finance, Accounting, Business or related field.
- Strong experience managing major BPO vendors.
- Solid expertise in accounting close, AR operations, and working knowledge of AP.
- Experience leading outsourced shared services, transitions, and process improvement.
- Good understanding of finance automation and ERP-linked AR/AP tools.
- Strong stakeholder management and communication skills across regions and senior levels.
- Responsible for global GL/AR/AP service delivery through BPO teams.
- Lead AP/AR oversight, ensuring service quality, consistency, and compliance.
- Partner with global teams to drive standardization, automation, and continuous improvement.
- Manage vendor performance, SLAs, governance, and escalations.
- Act as the key link between BPO partners, Finance, IT, and business teams.
- Proficiency in an additional language would be advantageous.

#### Ready to Take the Next Step?

Interested applicants may submit their updated CV by clicking [APPLY NOW](#). All applications will be reviewed and treated in strict confidence.

Do note that we will only be in touch if your application is shortlisted.

EA License Number: 90C3026  
EA Personnel: R24122938

#LI-JACSG  
#countrysingapore

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.sg/privacy-policy>  
Terms and Conditions Link: <https://www.jac-recruitment.sg/terms-of-use>

---

## Company Description