



Understanding People

Global Field Operations Manager グローバルフィールドオペレーションマネージャー

Remote/Hybrid work flexibility

Job Information

Recruiter

Specialized Group

Job ID

1581695

Industry

Tourism

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

March 9th, 2026 13:47

Application Deadline

March 19th, 2026

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Global Field Operations Manager グローバルフィールドオペレーションマネージャー - Travel Industry (Remote/Hybrid, VISA Sponsorship)

Our client, a growing travel company, is seeking a Global Field Operations Manager to join their team in Japan, focusing on delivering exceptional travel experiences in Asia. This role offers the opportunity to lead a global team, develop strategic relationships, and ensure high-standard client experiences across all destinations. Benefits include a competitive salary starting from 7,330,824 JPY per year, extensive travel throughout Asia, flexible working options, and comprehensive health insurance.

Key Responsibilities:

- - Lead global team of tour leaders and guides
- - Develop and implement Field Operations strategy
- - Ensure adherence to sustainability policies
- - Provide coaching and training to Field Operations Team Leaders
- - Manage annual Field Operations budget
- - Strengthen inter-functional relationships with Sales and Marketing
- - Conduct market and competitor analysis
- - Oversee recruitment and training of tour leaders and guides

Qualifications:

- - Strong understanding of the tourism industry within Asia
- - Experience managing geographically dispersed teams
- - Experience leading tours for diverse client bases
- - Demonstrated experience in coaching and developing management staff
- - Proven experience devising and implementing new strategies
- - Comprehensive understanding of networking opportunities
- - Spoken and written Japanese equivalent to JLPT N2 is preferred but not mandatory
- - Experience in a leadership role in a travel business is preferred but not mandatory
- - Experience in setting and managing large budgets is preferred but not mandatory

Company Description