



## Spanish Language Customer Support | スペイン語カスタマサポート(スペイン語ネイティブ)

多国籍のスタッフが活躍している企業で、スペイン語が活かせるポジションです。

### Job Information

**Recruiter**

Global Initiative Corporation

**Hiring Company**

外資系購入代行会社

**Job ID**

1580722

**Industry**

Distribution

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Job Type**

Permanent Full-time

**Location**

Osaka Prefecture, Osaka-shi Chuo-ku

**Salary**

3 million yen ~ Negotiable, based on experience

**Work Hours**

・フレックスタイム – 10:00 ~ 16:00のコアタイム、最大2時間の昼食付き ※研修中は 9:15 ~ 18:15

**Holidays**

・週休二日制 ・年末年始休暇 ・年間有給休暇 ・長期連続休暇取得可

**Refreshed**

May 31st, 2026 01:00

### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Other Language**

Spanish - Native

**Minimum Education Level**

Technical/Vocational College

**Visa Status**

No permission to work in Japan required

### Job Description

- ◆ 仕事内容
    - ・ Handling multilingual customer inquiries (only via chat)
    - ・ Cooperation and reporting with other teams when handling complaints
    - ・ Management of remote operators (part-time staff)
    - ・ Other related duties (e.g., translation)
  
  - ◆ 福利厚生
    - ・ 年1回の昇給
    - ・ 交通費支給
    - ・ 引越し支援
    - ・ 残業代（分単位で支払われる）
    - ・ 雇用保険、国民健康保険、労災保険
    - ・ ビジネスカジュアルなドレスコード（スーツ不要）
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## Required Skills

- ◆ Must-Have Skills
    - ・ Native level proficiency in Spanish.
    - ・ Japanese proficiency: Business level (appx.JLPT N2 or better)
    - ・ English proficiency: Business level (TOEIC 800 or higher).
  
  - ◆ Preferred Skills
    - ・ Experience in translation.
    - ・ Work experience at small to medium-sized enterprises.
    - ・ Experience in the cross-border EC industry or Customer Support.
    - ・ Basic knowledge of HTML.
    - ・ Proficiency in other languages.
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## Company Description