



PR/087190 | Japanese Bilingual Cash Management Specialist

Job Information

Recruiter

JAC Recruitment USA

Job ID

1579755

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

United States

Salary

Negotiable, based on experience

Refreshed

February 24th, 2026 10:22

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Fluent

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

POSITION SUMMARY

A global financial organization is seeking a Japanese Bilingual Cash Management Specialist. This is a hybrid role to commute to NYC office.

RESPONSIBILITIES

- Support customer onboarding and deliver training on online cash management channels
- Troubleshoot technical and operational issues and respond promptly to inquiries
- Maintain inquiry logs and manage documentation for ongoing servicing
- Communicate customer issues to internal teams and collaborate on resolutions
- Participate in product development testing and distribute scheduled reports

- Identify opportunities to improve operational processes and support adhoc duties

QUALIFICATIONS

- Bachelor's degree
- Min 3 years of experience in financial services
- Knowledge of cash management channels
- Strong communication and problem-solving skills
- Ability to manage multi-step processes in a fast-paced environment
- Business-level English; Japanese preferred
- Proficiency in Microsoft Office, including Excel, Word, and PowerPoint

LOCATION New York, NY

WORK STYLE Hybrid

BENEFITS Medical, Dental, Vision, 401K and Others

#LI-JACUS #LI-US #countryUS

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Company Description