



## PR/110089 | Service Engineer

### Job Information

**Recruiter**

JAC Recruitment India

**Job ID**

1579741

**Industry**

Restaurant, Food Service

**Job Type**

Permanent Full-time

**Location**

India

**Salary**

Negotiable, based on experience

**Refreshed**

May 5th, 2026 06:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Basic

**Minimum Japanese Level**

None

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### Roles & Responsibilities for the Service Engineer Position Summary

The Service Engineer is responsible for installing, maintaining, and troubleshooting company equipment at client sites. The role ensures high-quality service delivery, customer satisfaction, and effective resolution of technical issues.

**Location**

- Guntur (Andhra Pradesh)

**Key Responsibilities**

- Install, test, and commission equipment at customer locations.
- Perform routine maintenance, inspections, and corrective repairs.
- Diagnose and troubleshoot mechanical/electrical/technical issues.

- Provide on-site and remote technical support to customers.
- Conduct product demonstrations, training sessions, and operational guidance for users.
- Prepare service reports, documentation, and maintenance logs.
- Coordinate with the technical and sales teams for escalations and product improvements.
- Ensure compliance with safety standards and company procedures.
- Maintain tools, equipment, and spare parts inventory.
- Build and maintain strong customer relationships through professional service delivery. Required **Qualifications**
- Diploma/Degree in Engineering (Mechanical or related field).
- 0–3 years of experience in equipment servicing (fresher profiles may also be considered).
- Strong troubleshooting and analytical skills.
- Knowledge of installation and maintenance processes.
- Good communication and customer-handling skills. • Ability to travel frequently and work at client sites.
- Basic computer knowledge (MS Office, reporting tools).

**Preferred Qualifications**

- Experience with industry-specific equipment (e.g., industrial refrigeration, cold storage).
- Understanding of safety protocols and standards.
- Ability to work independently with minimal supervision.

**Key Competencies**

- Field-based role with regular travel.
- May require working in industrial, commercial, or remote locations depending on client needs.

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**Company Description**