



PR/110088 | Service Engineer

Job Information

Recruiter

JAC Recruitment India

Job ID

1579740

Industry

Restaurant, Food Service

Job Type

Permanent Full-time

Location

India

Salary

Negotiable, based on experience

Refreshed

March 24th, 2026 11:01

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Basic

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Roles & Responsibilities for the Service Engineer Position Summary

The Service Engineer is responsible for installing, maintaining, and troubleshooting company equipment at client sites. The role ensures high-quality service delivery, customer satisfaction, and effective resolution of technical issues.

Location

- Chennai (Tamil Nadu)

Key Responsibilities

- Install, test, and commission equipment at customer locations.
- Perform routine maintenance, inspections, and corrective repairs.
- Diagnose and troubleshoot mechanical/electrical/technical issues.

- Provide on-site and remote technical support to customers.
- Conduct product demonstrations, training sessions, and operational guidance for users.
- Prepare service reports, documentation, and maintenance logs.
- Coordinate with the technical and sales teams for escalations and product improvements.
- Ensure compliance with safety standards and company procedures.
- Maintain tools, equipment, and spare parts inventory.
- Build and maintain strong customer relationships through professional service delivery. Required **Qualifications**
- Diploma/Degree in Engineering (Mechanical or related field).
- 0–3 years of experience in equipment servicing (fresher profiles may also be considered).
- Strong troubleshooting and analytical skills.
- Knowledge of installation and maintenance processes.
- Good communication and customer-handling skills. • Ability to travel frequently and work at client sites.
- Basic computer knowledge (MS Office, reporting tools).

Preferred Qualifications

- Experience with industry-specific equipment (e.g., industrial refrigeration, cold storage).
- Understanding of safety protocols and standards.
- Ability to work independently with minimal supervision.

Key Competencies

- Field-based role with regular travel.
- May require working in industrial, commercial, or remote locations depending on client needs.

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Company Description