



PR/160181 | Technical Operations Manager

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1579699

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

May 5th, 2026 07:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

A premier Malaysian ICT infrastructure specialist, primarily recognized for its expertise in Data Centre (DC) consultancy, design, and construction. Established in 1999, the company has evolved from a product distributor into a high-level technical consultancy capable of delivering Uptime Institute-certified facilities.

JOB RESPONSIBILITIES

- Manage and lead the Hawkeye department to deliver quality and efficient preventive
- Maintenance services and project implementation to our customers.
- Manage and Lead Hawkeye Software development team to continue develop DCIM software.
- Maintain support services by meeting the customer's Service Level Agreement (SLA) • terms and conditions
- Handling customer complaints or any major incidents such as equipment and or system • failure.
- Set KPI for engineers and software developer and keep track on their performance.
- Ensure all engineers are observing and practice safety measure at all times.
- Perform other work as instructed by superior when required.

JOB REQUIREMENTS

- Candidate must possess at least Bachelor's Degree in Electrical and Electronic Engineering or related field
- Be a team player, bringing can-do innovation and commitment to the support service and system development.
- Preferably a manager specializing in managing complex Data Centre project delivery, lifecycle of software development, Data Centre operation or equivalent.
- Strong analytical skill, problem solving skill and interpersonal skill.
- Good organizer, ability to prioritize workload and work with tight deadline.

#LI-JACMY

#countrymalaysia

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Company Description