



## Functional Lead

### Job Information

**Hiring Company**

[smartims.com](https://smartims.com)

**Job ID**

1579489

**Division**

HR

**Industry**

Internet, Web Services

**Job Type**

Permanent Full-time

**Location**

Tokyo - Other Areas

**Salary**

7 million yen ~ Negotiable, based on experience

**Refreshed**

March 27th, 2026 02:00

### General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Daily Conversation

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

- Proven experience with application monitoring tools (e.g., Splunk, Dynatrace, New Relic, Grafana) with a focus on user experience and front-end performance metrics.
- Deep functional understanding of business processes related to customer onboarding, account management, order capture, and service management within a BSS context.
- 5+years of progressive experience in a senior technical role (e.g., Senior Software Engineer, Technical Lead, L3 Support Engineer), specifically within the telecommunications sector with a strong focus on front-end BSS systems (e.g., eCare, POS, CRM).
- 5+ years of hands-on Java development experience building enterprise-grade applications, particularly within microservices or distributed systems architectures.
- Demonstrable experience with DevOps practices and tooling (e.g., Ansible, Jenkins for CI/CD, Docker, Kubernetes), including automation of deployment, monitoring, and operational tasks.

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