



Functional Lead

Job Information

Hiring Company

smartims.com

Job ID

1579489

Division

HR

Industry

Internet, Web Services

Job Type

Permanent Full-time

Location

Tokyo - Other Areas

Salary

7 million yen ~ Negotiable, based on experience

Refreshed

June 12th, 2026 11:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

- Proven experience with application monitoring tools (e.g., Splunk, Dynatrace, New Relic, Grafana) with a focus on user experience and front-end performance metrics.
- Deep functional understanding of business processes related to customer onboarding, account management, order capture, and service management within a BSS context.
- 5+years of progressive experience in a senior technical role (e.g., Senior Software Engineer, Technical Lead, L3 Support Engineer), specifically within the telecommunications sector with a strong focus on front-end BSS systems (e.g., eCare, POS, CRM).
- 5+ years of hands-on Java development experience building enterprise-grade applications, particularly within microservices or distributed systems architectures.
- Demonstrable experience with DevOps practices and tooling (e.g., Ansible, Jenkins for CI/CD, Docker, Kubernetes), including automation of deployment, monitoring, and operational tasks.

Company Description