



Field Service Engineer (客先常駐)

米国本社 グローバル化学メーカー 半導体製造における電子材料を製造

Job Information

Hiring Company

Entegris Japan Co., Ltd.

Job ID

1577844

Industry

Chemical, Raw Materials

Company Type

International Company

Job Type

Permanent Full-time

Location

Iwate Prefecture, Kita-ami-shi

Salary

5.5 million yen ~ 7 million yen

Work Hours

9:00~17:15 (所定労働時間 7時間15分, 休憩60分)

Holidays

完全週休2日制 (土・日)、祝日

Refreshed

May 12th, 2026 08:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Native

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

«Job Description & Position Highlights»

- Technical role responsible for installing and maintaining liquid and gas equipment for semiconductors
- A role directly supporting cutting-edge semiconductor manufacturing and enhancing customer satisfaction
- A growth environment where you can hone your on-site responsiveness and deepen your expertise
- Work from home base, with opportunities for domestic and international business trips and training

【Job Responsibilities】

For more than 40 years, Entegris has been a provider of critical products and materials used in advanced high-technology manufacturing. These products and materials are often used to make the building blocks of many of the world's most complex micro-electronic products, such as computers, mobile devices and phones, data storage components, televisions and monitors, and automobiles.

Headquarters in Billerica, Massachusetts, Entegris employs approximately 3,500 people worldwide, with roughly half employed in Asia-Pacific or Europe.

With research and development, customer service, analytical labs, and manufacturing in Asia-Pacific, North America, and Europe, Entegris supports customers around the globe as they take technology to the next level.

■Job Overview:

The Field Service Engineer will assist with liquid and gas equipment installation, troubleshooting, liquid/gas canister changes and facilitate prompt return of empty cylinders and canisters. Training will be provided to help the candidate increase competency and progress in the company. The successful candidate will provide professional quality of work and support to Entegris Customers.

■Primary Responsibilities:

- Installs new or modified equipment at customer's facility to ensure full functionality according to specifications.
- Provides on-site technical assistance to help troubleshoot and repair equipment. On duty phone needed and standby for 24 hours on call
- Maintains records of performance reports.
- Assists in the development of service handbooks and bulletins based on field investigations, engineering changes, and overall knowledge of product.
- Provides a communication link between the customer and the company to help ensure that effective service is provided to the customer.
- Ensure customer satisfaction with installation, troubleshooting, repair, preventive maintenance, engineering change upgrades, etc. of all Entegris equipment.
- Attend all personal and technical training to maintain a professional level of engineering expertise.

【Employment Type】

Full time

【Benefits & Welfare】

In accordance with company regulations

Required Skills**【Education/Experience:】**

- Two-year technical school degree in engineering, science or chemistry field required and a four-year College Degree is a positive.
- 3+ Experience in field support/service of similar experience with a capital equipment company required. CVD/CMP/WET module EE&PE experience is preferred.
- Strong verbal and written communication and customer interacting skills

【Successful candidates will typically have the following skill set:】

- Teamwork – take responsibility for self and team and delivers on commitments. Focuses on team success and assumes accountability for team results.
- Customer service – Ensure customer satisfaction with installation, troubleshooting, repair, preventive maintenance, engineering change upgrades, etc. of all Entegris equipment
- Personal – Self driven individual who is interested in continuous improvement and learning the semiconductor industry.
- Travelling is necessary within Japan and Overseas

【Entegris Core Values revolve around its employee's ability to PACE: 】

- People and Teamwork
- Accountability, Integrity and Trust
- Creativity and Innovation
- Dedication to Excellence

Essential functions are the primary job responsibilities which an employee must be able to perform with or without reasonable accommodation. The list of requirements, duties and responsibilities is not exhaustive but is the most accurate list for the current job. Entegris reserves the right to revise the job description as well as to require that other tasks be performed when the circumstances of the job changes.

Company Description