



PR/119007 | Service Engineer

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1577622

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

February 10th, 2026 10:25

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: Customer Support Engineer (based in Prachinburi)

Location: Prachinburi

Salary 40,000 - 50,000 THB

Product: PCB & Software solution

Responsibilities:

- Field service activities are associated with troubleshooting, diagnostic and repairing highly complex equipment at customer facilities.
- Resolve installation and upgrading problems.
- Coordinate equipment schedule to minimize system downtime.
- Build strong customer relationships, establish technical credibility and penetrate at all levels of the customer's technical organization.
- Collaborate with engineering and manufacturing teams to improve system design and performance.
- Prepare field service reports on customer support activity and provides documentation to other supporting functions on re-occurring problems.

- Document service and installation actions by completing forms, reports, logs, and records.
- Conduct regular preventive maintenance.
- Adhere to safety policies and procedures.

Requirements:

- Bachelor's degree in mechanical/Mechatronics/Electrical/Electronic Engineering
- 2-4 years' of experience in field service or equipment maintenance, preferably in the semiconductor or PCB industries.
- Candidates with no experience can be considered for entry level position
- Good interpersonal/communication skills in understanding customer needs.
- Excellent problem-solving and communication skills.
- Shows initiative and can work independently.
- Ability to work overtime and travel at short notice (transport allowance benefit, overtime work is compensated).
- Fluent in English (both spoken and written).
- Fluent in Mandarin to interact effectively with Mandarin-speaking customers.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description