



PR/087127 | After-Sales Service Engineer

Job Information

Recruiter

JAC Recruitment USA

Job ID

1575445

Industry

IT Consulting

Job Type

Permanent Full-time

Location

United States

Salary

Negotiable, based on experience

Refreshed

February 17th, 2026 05:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

None

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

POSITION TITLE After-Sales Service Engineer (Feeding Equipment)

POSITION SUMMARY

In this role, you will provide after-sales service and technical support for livestock feeding equipment across North America. Responsibilities include on-site troubleshooting, commissioning, performance optimization, and delivering training to customers and dealer partners, ensuring safety, efficiency, and customer satisfaction in collaboration with internal teams.

RESPONSIBILITIES

- Provide after-sales service, inspection, preventive maintenance, and on-site technical support for livestock feeding equipment (TMR mixers, feeding vehicles, intelligent feeding systems)

- Perform diagnostics, parts replacement, commissioning, and performance optimization
- Deliver training and maintenance guidance to dairy farms and dealer partners
- Maintain service records, report field issues, and provide feedback for product improvement
- Collaborate with sales and engineering teams to ensure smooth post-delivery operations
- Manage warranty and service processes, ensuring industry-standard response times and quality

QUALIFICATIONS

- Minimum 3 years of experience in after-sales service, field engineering, or technical support
- Educational background in Mechanical Engineering or related field preferred
- Experience with agricultural machinery, mechanical repair, electrical maintenance, or livestock/farm equipment
- Knowledge of hydraulic systems, drivetrains, mechanical structures, or electromechanical systems is a plus
- Strong troubleshooting and problem-solving skills
- Excellent communication and time management abilities
- Willingness to travel within North America; valid driver's license preferred
- Proactive and able to work independently in a fast-growing environment

LOCATION Ontario, California

SALARY USD70,000-90,000 (based on experience and skills)

TIME OFF & BENEFITS 3 weeks paid annual leave + U.S. public holidays, comprehensive medical insurance

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Company Description