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Microsoft Cloud Solutions Engineer (IT Managed Services)

Small-to-Medium Enterprises

Job Information

Hiring Company
EIRE Systems K.K.

Job ID
1575125

Industry
IT Consulting

Company Type
Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio
About half Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Minato-ku

Train Description
Toei Mita Line, Mita Station

Salary
7 million yen ~ 10 million yen

Refreshed
November 12th, 2026 02:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

EIRE Systems' IT Solutions Engineers consult with mid-sized companies in and around the Tokyo area, to define and standardize their organization’s infrastructure, providing strategic designs and tactical solutions best fitted to each clients’ business needs.

The **Microsoft Cloud Solutions Engineer** is a critical member of our Managed Services team for designing, implementing, managing and supporting modern IT Infrastructure and end-user computing solutions and support services.

The scope of the role is wide-ranging, functioning as a technology infrastructure generalist and key point of escalation for client or vendor-related technical matters. The role includes solution design, configuration, implementation and technical support of technology solutions encompassing virtualization, servers, storage, desktop and mobile technologies, email, networks, telecoms and security.

A key focus on this role will be on engineering and technical support for Microsoft cloud-based products, including:

- Set-up, configuring, implementing and migrating new Microsoft Azure environments for clients, utilizing Microsoft Entra, Autopilot, Intune, Endpoint Manager, Exchange Online, Defender, SharePoint, OneDrive etc.
- Plan and execute the migration of client data (including email) to Microsoft 365.
- Work with other senior IT engineers and sales team to formulate solutions and make client presentations during pre-sales phase.
- Review existing security of clients' environment and make recommendations on how to improve their overall security.

Customer Management and Team Work:

- Your excellent written and verbal communication and interpersonal skills will always be on display through one-to-one interactions with customers and through your dealings with other team members. In addition to technical expertise, you will add value through customer-facing Japanese communication skills and cultural sensitivity.

Required Skills

Language Skill Requirements:

- Japanese (JLPT N2 level or above)

Technical requirements:

- A track-record of successfully building and supporting technology infrastructure solutions for businesses
- Technical knowledge and hands-on experience designing and implementing Microsoft cloud-based solutions and services such as Microsoft 365, Azure, Entra, Autopilot/Intune, Endpoint Manager, Defender, etc.
- At minimum, we're seeking an engineer with hands-on experience designing and implementing, from scratch, a Microsoft tenant, including Intune, and; experience setting up and migrating data, accounts, emails, etc. to and from Microsoft tenants
- Working knowledge of a variety of Windows Operating Systems and Microsoft applications and technologies such as Windows 2012~2019 Server, SharePoint, Microsoft Exchange 2010~2022; Windows 10/11; Active Directory, Group Policy, Security Groups, PowerShell etc.
- Good fundamental understanding of networking, such as IPSec tunnels, DNS, subnets, VLANs, and firewalls. The basics for troubleshooting & supporting various switching, routing, VLAN, voice, proxy and virtual network technologies and solutions.

Company Description