English Speaking Site Reliability Engineer

Job Information

Recruiter
PROGRE Ltd

Hiring Company
Global eSIM app company

Job ID
1575122

Industry
Internet, Web Services

Company Type
Small/Medium Company (300 employees or less)

Non-Japanese Ratio
Majority Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
8 million yen ~ 12 million yen

Work Hours
10:00 - 19:00 (regular hours)

Refreshed
June 4th, 2026 01:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level (Amount Used: English usage about 75%)

Minimum Japanese Level
Daily Conversation

Minimum Education Level
High-School

Visa Status
Permission to work in Japan required

Job Description

Role Overview

We are establishing a new **Site Reliability Engineering (SRE) team** to ensure the reliability, availability, and security of increasingly complex systems, including telecommunications APIs, payment platforms, and data infrastructure.

As an SRE, you will work closely with product and development teams to balance **system reliability and developer**

productivity. This is a core role in a high-growth phase, offering the opportunity to design and build the technical foundation from the ground up.

Responsibilities

1. Design, build, and operate cloud infrastructure primarily on **AWS and/or Google Cloud**
2. Design and improve **CI/CD pipelines** (e.g., GitHub Actions)
3. Build and operate monitoring and logging systems (Cloud Monitoring, Datadog, etc.)
4. Incident detection, response, postmortems, and prevention of recurrence
5. Performance tuning and system optimization
6. Security initiatives (vulnerability management, access control, encryption)
7. Automate deployment and operations in collaboration with development teams
8. Continuous improvements for reliability, scalability, and cost optimization

Tech Stack

- Mobile App: Flutter
- Frontend: TypeScript (Next.js)
- Backend: TypeScript (Node.js)
- ORM: Sequelize
- Database: MySQL (Cloud SQL)
- Infrastructure: Google Cloud Platform, Firebase
- CI/CD: GitHub Actions
- Design: Figma
- Version Control: GitHub
- Project Management: Notion, Miro
- Communication: Slack

Required Skills

Required Qualifications

1. 3+ years of experience building and operating infrastructure on **AWS or GCP**
2. Hands-on experience with **Infrastructure as Code** (Terraform or similar)
3. Experience operating containerized applications (Docker, ECS, Kubernetes, etc.)
4. Experience designing and automating **CI/CD pipelines**
5. Practical experience with monitoring, alerting, and incident response
6. Strong understanding of security, availability, and scalability principles
7. Ability to collaborate effectively with development teams

Preferred Qualifications

1. Experience designing and managing **SLOs / SLAs**
2. Performance optimization experience in large-scale web applications or SaaS
3. SRE experience in **Fintech, telecom, or global services**
4. Strong security or networking expertise
5. Team leadership or management experience

Language Requirements

- **Japanese:** Conversational level
    - Equivalent to JLPT N3-4 level or higher
    - Able to handle basic work conversations and chat communication

- **English:** Fluent

※Internal communication is primarily in Japanese, while English is often used for technical discussions.

Company Description