



【800～1200万円】 QA Team Leader Rakuten Rebates EC Expansion Deve...

楽天グループ株式会社での募集です。品質保証・QA（IT）のご経験のある方は歓...

Job Information

Recruiter

JAC Recruitment Co., Ltd.

Hiring Company

楽天グループ株式会社

Job ID

1573607

Industry

Internet, Web Services

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

8 million yen ~ 12 million yen

Work Hours

09:00 ~ 17:30

Holidays

【有給休暇】■年間有給休暇/annual paid leave 初年度 10日 3か月目から First year 10 d...

Refreshed

January 22nd, 2026 15:11

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

【求人No NJB2325828】

■Department Overview

The EC Expansion Development Department is responsible for the development and operation of online systems supporting businesses such as Rakuma Yoyakusuri and Rebates. You will have the opportunity to be involved in some of Japan's largest commerce services and further develop your skills in a global environment. For this position we are specifically seeking a QA professional for "Rakuten Rebates" (<https://www.rebates.jp/>) a points back service operated by the Rakuten Group.

■Position Details

Services provided by Rakuten Group's Commerce Marketing Company are used by millions of users and are experiencing

rapid growth. At Rakuten Rebates we are also focusing on both service growth and quality improvement. To further strengthen our quality assurance activities we are seeking a highly skilled and passionate QA Team Leader who can lead the QA team for Rakuten Rebates.

Formulate quality strategies create test plans and drive their execution for Rakuten Rebates
 Work closely with Product Managers Project Managers and Development Engineers
 Monitor and report on quality KPIs analyze trends and identify root causes
 Direct offshore QA members (approx. 5?7 people) in test case creation progress management and deliverable reviews
 Design and execute tests onsite as needed
 Form a team with one onsite QA member and fulfill the role of team leader
 Maintain high team performance and drive continuous process improvement through standardized QA processes
 Prepare daily and weekly reports and communicate results to stakeholders

<Test Targets>
 Web applications for PC and smartphones
 Android and iOS smartphone applications
 Browser extensions
 Backend batch processing and APIs used by web/smartphone applications

■Work Environment

The QA team consists of both onsite and offshore members and works in a global environment where both English and Japanese are actively used collaborating closely with engineers and other development members. Team members actively exchange ideas and work together on QA activities.

Required Skills

■Required Qualifications

3+ years of experience in test design and execution for web or smartphone applications
 Knowledge equivalent to ISTQB Foundation Level
 Ability to read and communicate using Japanese specifications
 Experience as a team leader or in a similar role
 Experience collaborating with offshore teams or external vendors
 Strong communication skills to collaborate effectively with other development members (product managers project managers engineers etc.)

■Preferred Qualifications

Knowledge of the e commerce domain
 Experience in API testing
 Knowledge and experience in test automation (e.g. Selenium Cypress Appium etc.) including designing and operating test automation frameworks and executing tests in CI/CD environments
 Experience in performance and security testing
 Experience using task/document management tools such as JIRA and Confluence

■Soft Skills

Proactive in solving problems and driving improvements and able to involve others as needed
 Inquisitive and able to keep up with rapidly changing business strategies while continuously developing oneself
 Excellent communication skills and ability to collaborate with members from diverse backgrounds
 Willingness to take on new challenges and drive improvements without being satisfied with the status quo
 Strong teamwork orientation and ability to deliver results

Company Description

インターネット関連事業